

<p>You notice a burn mark on a consumer's wrist from cooking dinner.</p>	<p>Your sister is a 27 year-old legally competent woman who lives in a group home. She tells you that one of the new staff members is her boyfriend and that they sometimes kiss each other on the mouth. She is very happy and says that the two of them are in love.</p>
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<p>A service coordinator borrowed \$2.00 from a consumer to purchase a hamburger at a fast food joint while they were out. She paid it back the next day.</p>	<p>The consumers' medications arrived yesterday morning and all were accounted for upon arrival. In the afternoon when the med count was completed, there were four missing Clonazepam (2 mg) pills from one consumer's medications. The meds were in a locked box in the agency van upon getting them, and it's unknown where the four pills went.</p>
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<p>One of your co-workers initiates a physical restraint when a consumer begins acting aggressively toward herself and others. Your co-worker is brand new and has not been trained on physical restraints yet.</p>	<p>The behavior support consultant instructs staff to give “PRN” psychotropic medication to an individual when she exhibits challenging behavior. This is not included in the BSCP (Behavior Support Crisis Plan) but the BSC said it was okay. Your co-workers have been following the behaviorist’s instructions and helping administer Ativan.</p>
<p>During your overnight (“graveyard”) shift, one of the residents informs you she vomited, and that her stomach hurts. You call the nurse but do not receive a call back. About an hour later the consumer complains her chest hurts as well. You call the nurse and leave another voicemail, and then you call the on-call nurse. No one has gotten back to you in spite of your messages, so you call 911 for an ambulance.</p>	<p>You are a nurse and arrive to assess a consumer for a reported injury. He communicates with assistive technology (VOCA). You ask staff to retrieve the VOCA so you can communicate with him, and immediately notice it has missing batteries. Staff inform you that they haven’t had batteries for a while, but they’ll get some tonight when they go shopping.</p>

<p>You are the supervisor and show up to one of the group homes you support one evening. You notice that staff scheduled to be working are both on break in the kitchen. The four residents of the home are all watching television in the back room. One of the residents requires 1:1 support and assistance at all times.</p>	<p>A participant on the DD Waiver was arrested for theft last night at Wal-Mart while visiting with his family. You (the case manager) were just notified this morning by his mom. There are no restrictions in place regarding a need for supervision in the community and he has four hours of approved “alone time” while visiting family.</p>
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<p>While helping a consumer get ready to take his bath, you notice handprint marks on his back, which your coworker explains was caused by self-injury.</p>	<p>A consumer’s mom brings a carrot cake by to celebrate her birthday. She begins cutting a slice for her daughter and assisting her with eating fairly large bites. You gently remind her mom that according to her mealtime plan, the consumer should not be eating carrot cake (aspiration risk). Her mom replies, “It’s her favorite and she has a right to eat it!”</p>
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