

Date: January 24, 2011

To: David Sorensen, Executive Director
Provider: Southwest Services for the Deaf, Inc.
Address: 3301 R. Coors Rd. NW Ste. 265
State/Zip: Albuquerque, New Mexico 87120

E-mail Address: asl@nm.net

Region: Metro
Original Survey Date: April 6 – 9, 2010
Verification Date: January 4, 2011
Program Surveyed: Developmental Disabilities Waiver
Service Surveyed: Community Inclusion (Adult Habilitation & Community Access)
Survey Type: Verification
Team Leader: Tony Fragua, BFA, Healthcare Surveyor, Division of Health Improvement/Quality Management Bureau
Team Members: Maurice Gonzales, BS of Health Ed., Healthcare Surveyor, Division of Health Improvement/Quality Management Bureau

Dear Mr. Sorensen;

The Division of Health Improvement Quality Management Bureau has completed a Plan of Correction Verification Survey of the services identified above. The purpose of the survey was to determine compliance with your Plan of Correction submitted to DHI/DDSD regarding the *Routine Survey on April 6 – 9 2010*.

There were no deficiencies noted. This completes your survey process.

Please call the Plan of Correction Coordinator at 505-222-8647 if you have questions. Thank you for your cooperation and for the work you perform.

Sincerely,

Tony Fragua, BFA

Tony Fragua, BFA
Team Lead/Health Care Surveyor
Division of Health Improvement
Quality Management Bureau



"Assuring safety and quality of care in New Mexico's health facilities and community-based programs."

Roger Gillespie, Acting Division Director • Division of Health Improvement

5301 Central Ave. NE, Suite 400 • Albuquerque, New Mexico 87108
(505) 222-8623 • FAX: (505) 222-8661 • <http://dhi.health.state.nm.us>

Survey Process Employed:

Entrance Conference Date: January 4, 2011

Present: **Southwest Services for the Deaf, Inc.**
David Sorensen, Executive Director

DOH/DHI/QMB
Tony Fragua, BFA, Team Lead/Healthcare Surveyor
Maurice Gonzales, BS of Health Ed., Healthcare Surveyor

Exit Conference Date: January 4, 2011

Present: **Southwest Services for the Deaf, Inc.**
Steve Henning, Service Coordinator

DOH/DHI/QMB
Tony Fragua, BFA, Team Lead/Healthcare Surveyor
Maurice Gonzales, BS of Health Ed., Healthcare Surveyor

Administrative Locations Visited Number: 1

Total Sample Size Number: 3
0 – Jackson Class Members
3 - Non-Jackson Class Members
3 - Adult Habilitation
2 - Community Access

Records Reviewed (Persons Served) Number: 3

Administrative Files Reviewed

- Billing Records
- Medical Records
- Incident Management Records
- Personnel Files
- Training Records
- Agency Policy and Procedure
- Caregiver Criminal History Screening Records
- Employee Abuse Registry
- Human Rights Notes and/or Meeting Minutes
- Evacuation Drills
- Quality Assurance / Improvement Plan