



Alfredo Vigil, MD
Secretary Designate

DEPARTMENT OF

Building a Healthy New Mexico!

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Chief Medical Officer

Date: December 29, 2009

To: Jody McKelvey, Executive Director
Provider: Providence Support Services, Inc.
Address: 2225 4th Street NW
State/Zip: Albuquerque, New Mexico 87102

Region: Metro
Survey Date: 11/6 – 12/29, 2009
Program Surveyed: Developmental Disabilities Waiver
Survey Type: Focused

Team Leader: Scott Good, CRC, MRC, Deputy Bureau Chief, Division of Health Improvement/Quality Management Bureau

Report #: Q10.2.68929072.Metro.001.FCD.01

Dear Ms. McKelvey:

The Division of Health Improvement Quality Management Bureau has completed a focused survey of the service identified above. The purpose of the survey was to determine compliance with federal and state standards; to assure the health, safety, and welfare of individuals receiving services through the Developmental Disabilities Waiver; and to identify opportunities for improvement. The specific focus of the survey was to determine compliance with QMB Tag 1A03, Quality Assurance/Quality Improvement (QA/QI) Plans and QMB Tag 1A28 Incident Management Quality Improvement System as it affects the QA/QI Plan.

No deficiencies were identified

Please call the Team Leader at 505-699-0714 if you have questions about the survey or the report. Thank you for your cooperation and for the work you perform.

Sincerely,

Scott Good, MRC, CRC

Scott Good/Deputy Bureau Chief
Division of Health Improvement
Quality Management Bureau

CC: Distribution List: DOH - Division of Health Improvement
DOH - Developmental Disabilities Services Division
DOH - Office of Internal Audit
HSD - Medical Assistance Division

"Assuring safety and quality of care in New Mexico's health facilities and community-based programs."

David Rodriguez, Division Director • Division of Health Improvement

Division of Health Improvement • Quality Management Bureau • 5301 Central Ave NE • Suite 400 • Albuquerque, New Mexico 87108
(505) 222-8623 • FAX: (505) 222-8661