

Katrina Hotrum  
Deputy SecretaryDuffy Rodriguez  
Deputy SecretaryJessica Sutin  
Deputy SecretaryKaren Armitage, MD  
Chief Medical Officer

Date: October 21, 2008  
 To: Bruce Bryan, Executive Director

Provider: The Opportunity Center  
 Address: 873 Wright Ave.  
 State/Zip: Alamogordo, NM 88310

Region: Southwest  
 Survey Date: August 18-20, 2008  
 Program Surveyed: Developmental Disabilities Waiver  
 Service Surveyed: Medical Oversight  
 Survey Type: Focused  
 Team Leader: Cynthia Nielsen, RN, MSN, ONC, CCM, Clinical Liaison, Division of Health Improvement/Quality Management Bureau

Report #: Q09.1.D1556.SW.002.FCD.01

Dear Mr. Bryan:

The Division of Health Improvement Quality Management Bureau has completed a focused survey of the service identified above. The purpose of the survey was to determine compliance with federal and state standards; to assure the health, safety, and welfare of individuals receiving services through the Developmental Disabilities Waiver; and to identify opportunities for improvement. The specific focus of the survey was to determine compliance in the medical care and oversight given to a consumer (DR).

No deficiencies were identified specific to the focused survey.

All deficiencies noted in respect to DR (#6) were addressed through the routine survey and as were reported to your agency in the QMB survey report dated September 12, 2008. These deficiencies are to be corrected in the standard Plan of Correction process.

Please call the Team Leader at 505-841-5826 if you have questions about the survey or the report. Thank you for your cooperation and for the work you perform.

Sincerely,  
 Cynthia Nielsen

Team Lead/Health Clinical Liaison  
 Division of Health Improvement  
 Quality Management Bureau

CC: Distribution List: DOH - Division of Health Improvement  
 DOH - Developmental Disabilities Services Division  
 DOH - Office of Internal Audit  
 HSD - Medical Assistance Division

*"Assuring safety and quality of care in New Mexico's health facilities and community-based programs."*

**David Rodriguez, Division Director • Division of Health Improvement**

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