



Catherine D. Torres, M.D.
Cabinet Secretary

Date: March 14, 2011

To: Mr. Bill Myers, Senior Director
Dungarvin New Mexico, LLC
2000 Randolph Road SE, Suite 205
Albuquerque, NM 87106

Mr. Dave Toeniskoetter, Chief Executive Officer
Edyth Bush Office
690 S. Cleveland Ave.
St. Paul, MN 55116-1319

Region: Metro
Program Surveyed: Developmental Disabilities Waiver

Verification Survey: March 8, 2011
Program Surveyed: Developmental Disabilities Waiver

Dear Mr. Myers.:

The Division of Health Improvement/Quality Management Bureau has completed a Verification survey of the Directed Corrective Action Plan (DCAP) issued to your Agency by the Internal Review Committee on June 9, 2010. The purpose of the survey was to determine compliance with your DCAP.

There were no deficiencies noted.

The results of this verification survey have been forwarded to the Internal Review Committee for their review.

Please call the Team Leader at 505-699-0714, if you have questions about the survey or the report.
Thank you for your cooperation and for the work you perform.

Sincerely,

Scott Good, MRC, CRC

Team Lead/Health Care Surveyor
Division of Health Improvement
Quality Management Bureau
Scott.good@state.nm.us



"Assuring safety and quality of care in New Mexico's health facilities and community-based programs."

Roger Gillespie, Acting Division Director • Division of Health Improvement

5301 Central Ave. NE, Suite 400 • Albuquerque, New Mexico 87108

(505) 222-8623 • FAX: (505) 222-8661 • <http://dhi.health.state.nm.us>

QMB Report of Findings – Dungarvin, NM – Metro Region – March 8, 2011

Survey Process Employed:

Entrance Conference Date: March 8, 2011

Present:

Dungarvin, NM

Bill Myers, Senior Director

Elisa Gallegos, RN, Director of Nursing

DOH/DHI/QMB

Scott Good, MRC, CRC, Team Lead/Healthcare Surveyor

Exit Conference Date: March 8, 2011

Present:

Dungarvin, NM

Bill Myers, Senior Director

DOH/DHI/QMB

Scott Good, MRC, CRC, Team Lead/Healthcare Surveyor

Administrative Files Reviewed:

- Individual Files: 10
- Memorandum from E. Gallegos dated 9/29/10 Re: "When to Call the Nurse," was distributed to "All houses and PDs, LPN's."
- Memorandum from E. Gallegos dated 7/15/10 Re: "Nursing Assessment and Attending Day Program for Individuals having Health & Medical Issues."
- Dungarvin, NM "Nursing Monthly Audis," forms for February 2011 for each residence (with the exception of 3 people/1 residence and Individuals receiving FL services)
- Consultation form for MB dated 3/7/11.
- T-Logs for MB from 3/1/11 to 3/4/11.
- Medical Emergency Response Plan (MERP) for seizures for MB dated 2/1/11.
- Health Care Plan for MB, "Seizure Disorder with Frequent Falls, GERD/Rumination, Osteoporosis/Arthritis/OCD, Hypertension/Allergies, Hemorrhoids, Aspiration" dated 1/12/11.
- New Hire Orientation Checklist
- Individual Specific Training (IST) training documentation (sample of 10 Individuals), training included G-tube training when appropriate.
- Correspondence to/from DOH Internal Review Committee (IRC) and Dungarvin, NM. Between the dates of 6/9/10 and 1/28/11.

CC: Distribution List: DOH - Division of Health Improvement
DOH - Developmental Disabilities Supports Division
DOH - Office of Internal Audit
HSD - Medical Assistance Division