

Date: May 9, 2011

To: Larry Maxey, Executive Director  
Provider: Alegria Family Services, Inc.  
Address: 2921 Carlisle NE  
State/Zip: Albuquerque, New Mexico 87110

E-mail Address: [larry.alegeriafamilyservices@comcast.net](mailto:larry.alegeriafamilyservices@comcast.net)

Region: Metro  
Original Survey Date: December 13 – 16, 2010  
Verification Survey Date: May 3 - 4, 2011  
Program Surveyed: Developmental Disabilities Waiver

Service Surveyed: Community Living (Family Living & Independent Living) & Community Inclusion (Adult Habilitation & Community Access)

Survey Type: Verification  
Team Leader: Nadine Romero, LBSW, Healthcare Surveyor, Division of Health Improvement/Quality Management Bureau  
Team Members: Crystal Lopez-Beck, BS, Healthcare Surveyor, Division of Health Improvement/Quality Management Bureau

Dear Mr. Maxey

The Division of Health Improvement Quality Management Bureau has completed a Plan of Correction Verification survey of the services identified above. The purpose of the survey was to determine compliance with your Plan of Correction submitted to DHI/DDSD regarding the Routine Survey on December 13 - 16, 2010.

There were no deficiencies noted. The Routine Survey and subsequent Plan of Correction process is now complete.

To maintain ongoing compliance with Standards and regulations, continue to use the Quality Assurance processes described in your Plan of Correction. Again, all verification survey results will be shared with the Internal Review Committee.

Please call the Plan of Correction Coordinator at 505-222-8647 if you have questions about the Report of Findings or Plan of Correction. Thank you for your cooperation and for the work you perform.

Sincerely,

*Nadine Romero, LBSW*

Nadine Romero, LBSW  
Team Lead/Health Care Surveyor  
Division of Health Improvement/Quality Management Bureau



*"Assuring safety and quality of care in New Mexico's health facilities and community-based programs."*

**Roger Gillespie, Acting Division Director • Division of Health Improvement**

Quality Management Bureau • 5301 Central Ave. NE Suite 400 • Albuquerque, New Mexico 87108

(505) 222-8623 • FAX: (505) 222-8661 • <http://dhi.health.state.nm.us>

QMB Report of Findings – Alegria Family Services, Inc. – Metro Region – May 3 – 4, 2011

Survey Report #: Q11.04.91080509.METRO.001.VS.01

## Survey Process Employed:

Entrance Conference Date: May 3, 2011

Present: **Alegria Family Services, Inc.**  
Larry Maxey, Executive Director  
Paola Ramirez, Office Manager  
Carl Dellinger, Assistant Director

**DOH/DHI/QMB**

Nadine Romero, LBSW, Team Lead/Healthcare Surveyor  
Crystal Lopez-Beck, BS, Healthcare Surveyor

Exit Conference Date: May 4, 2011

Present: **Alegria Family Services, Inc.**  
Larry Maxey, Executive Director  
Paola Ramirez, Office Manager

**DOH/DHI/QMB**

Nadine Romero, LBSW Team Lead/Healthcare Surveyor  
Crystal Lopez-Beck, BS, Healthcare Surveyor

Homes Visited	Number:	1
❖ Family Homes Visited	Number:	1
Administrative Locations Visited	Number:	1
Total Sample Size	Number:	10 10 - Non- <i>Jackson</i> Class Members 6 - Family Living 1 - Independent Living 2 - Adult Habilitation 2 - Community Access
Records Reviewed (Persons Served)	Number:	10
Administrative Files Reviewed		<ul style="list-style-type: none"><li>• Personnel Files</li><li>• Training Records</li><li>• Agency Policy and Procedure</li><li>• Caregiver Criminal History Screening Records</li><li>• Employee Abuse Registry</li></ul>

CC: Distribution List: DOH - Division of Health Improvement  
DOH - Developmental Disabilities Supports Division  
DOH - Office of Internal Audit  
HSD - Medical Assistance Division