Greetings from Clinical Services

I hope this finds you all well and enjoying our hot, smoky, rainy weather. Happy Summer! Here are some current reminders:

- Please see page 2 for current COVID info.
- Please respond promptly to all Individual Quality Review (IQR) requests & submit all associated documents in timely fashion. This speeds up the entire process and is appreciated.
- If your agency is selected on the SFQC and you can’t meet that person’s specific needs (ex- ASL or Spanish only) you can let them know and refer them back to the CM. There is no waiting list option in the Therapy Standards. Call Betsy or Felicia if you want to talk.
- Look for announcements about training for the 2022 Standards. Date to be announced.

Therapy Consultants ‘Drop In’ Office Hours


Join Zoom Meeting
https://zoom.us/j/97956958455?pwd=SmZ1STZ3WTJCMGtWY3poV2pFU3JoZz09
Meeting ID: 979 5695 8455 Passcode: office

breakout rooms available for client specific issues

New to DD Waiver?
Refresher time?

- These one-day trainings are required for therapists providing DDW services
- See page 3 for details

International Dysphagia Diet Standardization Initiative (IDDSI) News

Please join Demarre Sanchez, SLP Consultant, to discuss implementation of the IDDSI framework within DD Waiver.

July sessions for SLPS:
- Weds. July 21st 4-5
- Fri. July 30th 3-4

August sessions:
- all therapists, RD, Nurses, BSC welcome
- Weds. Aug 4th 11-12 • Thurs. Aug 12th 4-5

Join Zoom Meeting
https://us02web.zoom.us/j/6667311202?pwd=bEoxRHHacE1XRWzteEx6YnJubmxvUT09
Meeting ID: 666 731 1202 Passcode: DpAS31

Thurs July 29th 11 - 1
Mon August 30th 2 - 4
- all disciplines welcome
- join when you can

CSB Trainings - 2021

Aspiration Risk Management
7/16, 8/27, 9/10, 10/29
Participatory Approach
* new dates: 7/20, 9/24, 10/26

Visit the website for detailed information and resources
https://iddsi.org/
Therapy Services During COVID-19 - and beyond

- Current DDSD guidance (7/1/21) states that both telehealth/remote and in person services are appropriate at this time in accordance with DD Waiver Standards and Appendix K allowances (which extend for at least six months after the end of the public health emergency). Remember, COVID-Safe Practices must continue to be followed at all times.
- Therapy sessions and trainings may occur in any combination of remote and face-to-face contact while the person is at home, in the community, or at a day program.
- Face-to-face therapy services must be scheduled and completed in accordance with the agency/provider Re-Opening Plan details.
- Therapists and BSCs should continue to follow the guidance sent on 7/1/21: DDSD COVID-19 Response Status Update (recission of Memo 10-1-2020)
- Mask mandate remains in effect: Direct Support Professionals (DSP), Therapists, Behavior Support Consultants, Nurses, etc. are required to wear face masks at all times and in all settings when providing services through DDSD
  - the only exception to this rule allows paid family members to wear a mask in their own home at their discretion

As we move forward, consider:
- How will telehealth continue to be part of your therapy services following the pandemic?
- Would this be an effective use of units for team meetings? Group trainings? Mealtime observations?
- Are some DSP or family members more engaged or receptive during remote interactions?

ARM Services ~ 18-20 year olds

Therapy services provided to 18-20 year olds must only address required ARM supports

If an SFOC is received, before initiating therapy services please confirm
- the person is identified with moderate or high aspiration risk through the ARST and
- the person, family or guardian requested CARMP services be added

Clinical Documentation

- Annual and semi-annual documentation must be completed per DDW Standards timelines
- Agencies may file a RORA for any late items
- Details on the Therapy Documentation Table: [https://www.nmhealth.org/publication/view/general/4566/](https://www.nmhealth.org/publication/view/general/4566/)

Use SCOMM for all communication with PHI

DDSD employees and all therapy consultants are prohibited from opening any encrypted emails sent using outside programs. SCOMM only please.

Specialty Seating Clinic (SSC) Virtual Office Hours

2nd Tuesdays 3-5pm
next: August 10th

Hosted by Scott Hubbard, MPT and Jason Lavy, SSC Manager

Please fill out this short survey to help us plan for future sessions: [https://forms.gle/xyiF8wg9buie9egg6](https://forms.gle/xyiF8wg9buie9egg6)

DDW Therapy Update: Special Standards Revisions Edition

Please note: The COVID-19 pandemic, remains a very fluid situation and directives can and do change rapidly.

This DDW Therapy Update is current as of the time of release. Therapists and readers are expected to follow the latest guidance available.

Did you miss the June Therapy Update? Find it here for news about
- Grab bar changes
- Congregate Setting/Day Program Re-opening Plans
[https://www.nmhealth.org/publication/view/newsletter/6788/](https://www.nmhealth.org/publication/view/newsletter/6788/)

Visit the Therapy Services Page for all Therapy Updates and much more
[https://www.nmhealth.org/about/ddsd/pgsv/clinical/therapy/](https://www.nmhealth.org/about/ddsd/pgsv/clinical/therapy/)
**Live stream, online trainings (not recorded) 2021 dates**

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<thead>
<tr>
<th>Training</th>
<th>Time</th>
<th>Dates</th>
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<tbody>
<tr>
<td>Aspiration Risk Management</td>
<td>9:00am - 4:30pm</td>
<td>7/16, 8/27, 9/10, 10/29</td>
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<tr>
<td>Participatory Approach/Standards</td>
<td>9:00am - 4:30pm</td>
<td>7/20, 9/24, 10/26 (new dates!)</td>
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Pre-register for on-line trainings at: [https://ddsdtrain.cdd.unm.edu/Calendar.aspx](https://ddsdtrain.cdd.unm.edu/Calendar.aspx)

Please use your own email when registering to ensure you get the meeting link and documents.

**Other trainings required for Therapists**

- **Person-Centered Planning for Therapists**
- **Indications of Illness and Injury**
- **ANE REFRESHER Training ‘ANE Awareness’**
- **Effective Individual Specific Training Techniques – “EIST-Live Stream”** *(not the Effective Trainer Techniques Part 1 course)*
- **ANE Training DOH – Live Stream Course**

*Note: All versions of the DOH - ANE courses will count during the COVID-19 PHE.*

**Clinical Services Bureau Contact Information**

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<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Email Address</th>
<th>Phone</th>
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<tbody>
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**CSB Clinical Consultants**

**Contact us via e-mail, text, or phone call**

**Resources - Clinics**

**SAFE Clinic - Supports and Assessment for Feeding and Eating**

Any adult with I/DD who is experiencing challenges related to oral eating and/or tube feeding can be referred for specialized assessment and recommendations regarding eating/feeding, nutrition, positioning, and associated medical needs to support health, safety, and independence. SAFE Clinic appointments are currently occurring via remote technology.

*Contact: Jacoba (Kotie) Viljoen*
CSB ARM Coordinator, SAFE Clinic Coordinator
(505) 841-6188 (office) Fax# (505) 841-2987
Jacoba.Viljoen@state.nm.us

**Specialty Seating Clinic**

Referrals for wheelchair, positioning, and adaptive equipment are being processed and appointments made for remote and in-person evaluations or wheelchair fittings, dependent on the need of the individual as assessed by SSC clinicians.

*Contact: Jason Lavy*
Specialty Seating Clinic Manager
(505) 222-4610
specialty.seating@state.nm.us