Mi Via Waiver Renewal

Human Services Department (HSD) with the Department of Health (DOH) is renewing the Mi Via waiver with the Centers for Medicare and Medicaid Services (CMS). A public comment period will begin November 15, 2019. Prior to the public comment period an announcement will be mailed outlining how and where you can receive a copy of the proposed waiver renewal, how to leave comment, and the date, time and location of the public hearing. The draft waiver renewal application will be available, beginning on November 15, 2019, on the HSD webpage at https://www.hsd.state.nm.us/public-notices-proposed-rule-and-waiver-changes-and-opportunities-to-comment.aspx.

Proposed changes to the waiver include:

- An updated definition for Intellectual and Developmental Disability (IDD) utilizing national best practice to use functional criteria based on adaptive abilities.
- Changes to consultant services to make support guide services part of ongoing consultant services and to increase face-to-face visits with consultants to three 6 visits per year.
- Clarification to Homemaker and In-Home Living Support (IHLS) services defining agency owned or operated home when the participant lives with a person specifically for the purpose of that person providing paid supports to the participant and when the participant would not live with that individual if the person were not being paid to provide services.
- Updates to IHLS provider agency requirements to include completion of state required trainings; compliance with Department of Health (DOH) Division of Health Improvement (DHI) provider surveys; and records maintenance of provider qualifications for all staff and contractors who provide direct service to participants.
- Revisions to who may be designated as an EOR. Only a legal representative may be designated to direct services for a participant.
- Revisions to Abuse, Neglect, and Exploitation (ANE) training requirements for consultants, Employers of Record, participants, and employees will be revised. Consultants will complete DOH train the trainer courses to ensure each consultant agency has a certified ANE trainer on staff. All Employers of Record and employees will complete DOH approved ANE training either through the Consultant Agency certified trainer or online training.
- Increase in provider rates for Consultants to $313.93 per month and for IHLS to a range of $25.04-$150.26 per day based on recommendations from the Rate Study.

Please contact Jessica Velarde at (505) 476-7254 or by email at jessica.velarde@state.nm.us with any questions.
Electronic Visit Verification (EVV)

EVV is a telephone and computer-based system that electronically verifies that caregiver visits occur and documents the time the service begins and ends. EVV is a requirement of the 21st Century Cures Act, a United States law enacted by Congress in December of 2016. The 21st Century Cures Act requires EVV for all Medicaid financed Personal Care Services. Personal Care Services are defined as those services which provide assistance with Activities of Daily Living (ADLs) and Instrumental Activities of Daily Living (IADLs).

Medical Assistance Division (MAD) and the Developmental Disabilities Supports Division (DDSD) are working collaboratively to ensure New Mexico meets this federal requirement and implements EVV in a manner that supports self-direction. We envision an EVV system that is flexible and adaptable to changes in employee schedules, accommodates limited internet access, is mobile, and is user-friendly and intuitive to use. Mi Vi participants using homemaker services, respite, and in-home living supports will be required to have employees use EVV to verify hours worked for their employees to be paid.

As MAD and DDSD move forward in implementation of EVV additional information including timelines, training opportunities, and implementation date will be shared in the Mi Via Newsletter and in direct mailings to participants.

DDPC Legislative Advocacy Luncheon

Calling all self-advocates, family members and guardians!

Do you want to meet some of your Legislators? Do you want to learn how the legislative process works and how you can make a difference on issues that are important to you? Come and join us for this free, special event. Everyone is welcome. Lunch will be served.

Wednesday November 6, 2019
Noon-2:00 pm
Location: Developmental Disabilities Planning Council (DDPC) Large Conference Room
625 Silver Ave. SW Suite 100, Albuquerque, NM

For more information contact Wendy Corry at wendy@corryconsulting.com

Albuquerque People First Wants YOU!!!

Who we are: People with disabilities who have fun, learn about our rights, speaking up for ourselves and others and making our own choices.

All are welcome!

Special Guest: Jenny Bartos, DDSD Statewide Abuse Neglect and Exploitation/Community Programs Trainer

Wednesday November 6, 2019
10:00-11:00 a.m.

Location: Developmental Disabilities Planning Council (DDPC)/Center for Self-Advocacy Large Conference Room
625 Silver Ave. SW Suite 100, Albuquerque

For more information contact: Roel Adamson (505) 948-8214 roeladamson1@gmail.com

Facebook page: People First of Albuquerque
## Dates to Remember in November

### November 2019

<table>
<thead>
<tr>
<th>Sun</th>
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<td><strong>October 27</strong></td>
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<td><strong>Vendor Checks Received or Deposited</strong>.</td>
<td><strong>Deadline to submit PRFs for 11/15/19 payment</strong></td>
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<td><strong>Paychecks and Vendor Checks Received or Deposited</strong>: end of the pay period.</td>
<td><strong>Deadline to submit faxed timesheets, Mileage &amp; PRFs for 11/22/19 payment; new pay period begins</strong></td>
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| | | | | | **Vendor Checks Received or Deposited** | **Deadline to submit PRFs for 11/29/19 payment**  
October Spending Reports Available to EORs |
| 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| | | | | | **Paychecks and Vendor Checks Received or Deposited**: end of the pay period | **Deadline to submit faxed timesheets, Mileage & PRFs for 12/6/19 payment; new pay period begins** |
| 24 | 25 | 26 | 27 | 28 | 29 | 30 |
| | | | | | **Vendor Checks Received or Deposited** | **Deadline to submit PRFs for 12/13/19 payment** |
## Mi Via Circle of Support

**Web:** https://nmhealth.org/about/ddsd/pgsv/sdw

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Contact Name</th>
<th>Phone</th>
<th>E-mail</th>
<th>Region(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>CNRAG, Inc. (Care Network Resource Assistance Group)</td>
<td>Fallon Vincell</td>
<td>575-621-3645</td>
<td><a href="mailto:fvincell@cnragusa.com">fvincell@cnragusa.com</a></td>
<td>Metro, SE and SW</td>
</tr>
<tr>
<td>Consumer Direct Personal Care (CDPC)</td>
<td>Sandra Woodward</td>
<td>1-866-786-4999</td>
<td><a href="mailto:sandraw@consumerdirectcare.com">sandraw@consumerdirectcare.com</a></td>
<td>All of New Mexico</td>
</tr>
<tr>
<td>Excel Case Management, Inc.</td>
<td>Diane Metoyer</td>
<td>505-324-8660</td>
<td><a href="mailto:Metoyer@excelcasemanagement.com">Metoyer@excelcasemanagement.com</a></td>
<td>NW and SE Regions</td>
</tr>
<tr>
<td>Los Amigos, LLC</td>
<td>Sergio Garcia</td>
<td>505-204-6035</td>
<td><a href="mailto:Sergio@losamigosbs.com">Sergio@losamigosbs.com</a></td>
<td>All of New Mexico</td>
</tr>
<tr>
<td>Me Town</td>
<td>Kimberly Riebsomer</td>
<td>505-310-9069</td>
<td><a href="mailto:riebsomer@gmail.com">riebsomer@gmail.com</a></td>
<td>Metro and NE</td>
</tr>
<tr>
<td>Merit Consulting, LLC</td>
<td>Tina Storey</td>
<td>505-507-9995</td>
<td><a href="mailto:tinas@meritnm.com">tinas@meritnm.com</a></td>
<td>Metro</td>
</tr>
<tr>
<td>Self-Directed Choices</td>
<td>Sandy Skaar</td>
<td>505-508-1663</td>
<td><a href="mailto:Sandy@sdchoices.com">Sandy@sdchoices.com</a></td>
<td>All of New Mexico</td>
</tr>
<tr>
<td>UNM Center for Development and Disability (CDD)</td>
<td>Tanya Baker-McCue, Janelle Groover</td>
<td>1-866-383-3820</td>
<td><a href="mailto:tbaker-mccue@salud.unm.edu">tbaker-mccue@salud.unm.edu</a>, <a href="mailto:jtorresgroover@salud.unm.edu">jtorresgroover@salud.unm.edu</a></td>
<td>All of New Mexico</td>
</tr>
<tr>
<td>Visions Case Management</td>
<td>Charles Clayton</td>
<td>575-779-7419 or 1-888-588-9152</td>
<td><a href="mailto:Charles@visionsnm.com">Charles@visionsnm.com</a></td>
<td>All of New Mexico</td>
</tr>
</tbody>
</table>

### Human Services Department / Medical Assistance Division – Exempt Services and Program Bureau

- **Vacant** Mi Via & Medically Fragile Unit Staff Manager
  - Functions: Mi Via & Medically Fragile Waiver oversight, Conduent, Comagine, and Eligibility Issues

- **Vacant** Mi Via Unit Contract Manager
  - Functions: Mi Via Waiver oversight, Conduent issues

- **Vacant** Mi Via Participant Issues Resolution & Eligibility
  - Functions: Participant Eligibility, Comagine, HSD/ISD Issues and Technical Assistance

### Department of Health / Developmental Disabilities Supports Division

- Jennifer Rodriguez
  - Functions: Acting Mi Via Waiver Program Manager, Mi Via Oversight and Participant/Consultant Issues and Technical Assistance

- Elaine Hill
  - Functions: Mi Via Waiver Program Coordination, Participant/Consultant Issues and Technical Assistance, and statewide MF WCF & MF CACF

- Anysia Fernandez
  - Functions: Mi Via Waiver Program Coordination, Participant/Consultant Issues and Technical Assistance, and NE region DD WCF & DD CACF

- Rudy Aguilera
  - Functions: Mi Via Waiver Project Coordination, Participant/Consultant Issues and Technical Assistance

### Comagine Health (formerly Qualis Health)

- PO Box 20910, Albuquerque, NM 87154-0190  Phone: 1-866-962-2180
- Comagine Health is the Third Party Assessor (TPA) for Mi Via. They are responsible for reviewing and approving the Service and Support Plans (SSP).

### Care Coordination

- **Blue Cross Blue Shield**
  - 1-877-232-5518, option 3
  - www.bcbsnm.com/community-centennial

- **Presbyterian**
  - 505-923-5200
  - www.phs.org/centennialcare

- **Western Sky**
  - 1-844-543-8996
  - www.westernskycommunitycare.com