Announcement

DOH/DDSD is happy to announce Jason Cornwell as the acting Division Director for DOH/DDSD and Scott Doan as the new Deputy Division Director for DOH/DDSD.

Waiver Renewal

§1915 (c) Home and Community Bases Services (HCBS) waivers applications are reviewed by the federal Centers for Medicare and Medicaid Services (CMS). If approved by CMS, the approval is for three years initially and then, in five-year cycles. NM Department of Health (DOH) operates three HCBS waivers which are approaching their 5-year renewal cycles.

<table>
<thead>
<tr>
<th>Waiver</th>
<th>Expiration</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mi Via Waiver</td>
<td>10/1/2020</td>
</tr>
<tr>
<td>Medically Fragile Waiver</td>
<td>7/1/2021</td>
</tr>
<tr>
<td>Developmental Disabilities Waiver</td>
<td>7/1/2021</td>
</tr>
</tbody>
</table>

Public Input

After planning with initial stakeholder engagement, proposed waiver amendments and renewals are posted to the HSD website. Notice is provided to families, providers and interested parties when drafts are available. HSD accepts public comment in writing, by phone and at formal public hearings. HSD and DOH review and respond to all public comments before finalizing the official waiver application and submitting it to CMS.

Electronic Visit Verification (EVV)

EVV is a telephone and computer-based system that electronically verifies that caregiver visits occur and documents the time the service begins and ends. EVV is a requirement of the 21st Century Cures Act, a United States law enacted by Congress in December of 2016. The 21st Century Cures Act requires EVV for all Medicaid financed Personal Care Services. Personal Care Services are defined as those services which provide assistance with Activities of Daily Living (ADLs) and Instrumental Activities of Daily Living (IADLs).

Medical Assistance Division (MAD) and the Developmental Disabilities Supports Division (DDSD) are working collaboratively to ensure New Mexico meets this federal requirement and implements EVV in a manner that supports self-direction by January 1, 2020. We envision an EVV system that is flexible and adaptable to changes in employee schedules, accommodates limited internet access, is mobile, and is user-friendly and intuitive to use. As MAD and DDSD move forward in implementation of EVV additional information including timelines, training opportunities, and implementation date will be shared in the Mi Via Newsletter and in direct mailings to participants.
DDSD Rate Study News

As you know, New Mexico Department of Health, Developmental Disabilities Supports Division (DDSD), has contracted with Public Consulting Group, Inc. (PCG) to perform a study to recommend reimbursement rates for services provided to individuals with intellectual and developmental disabilities through the Developmental Disabilities (DD), Mi Via (MV), and Medically Fragile (MF) waiver programs.

PCG will be conducting community forums in May and June to discuss the rate study.

Please see the information below for more details:

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Topic</th>
</tr>
</thead>
<tbody>
<tr>
<td>May 15, 2019</td>
<td>1:30-4:00pm</td>
<td>Rate Study Findings</td>
</tr>
<tr>
<td>June 19, 2019</td>
<td>1:30-4:00pm</td>
<td>Rate Study Recommendations</td>
</tr>
</tbody>
</table>

State Capital Round House
211 Old Santa Fe Trail, Room 307
Santa Fe, NM 87501

In addition to sharing updates on the project, the agenda will also include a Question and Answer period to obtain valuable feedback and input from the field.

In the meantime, if you have any questions or thoughts about the rate study process, please contact us by email or phone:

Email address: NMHCBSRatestudy@pcgus.com
Phone line: 1-844-225-3658

Advocate Rights and Responsibilities Town Hall

Goal: Learn about the waivers and the rules from the Center for Medicare and Medicaid Services that strengthen the rights of those receiving Waiver services.

How: Be part of an interactive presentation about advocate rights and responsibilities including stories of success from advocates.

Refreshments will be served.

When: Thursday May 9, 9:30 am - 12:00 pm

Where: San Juan Center for Independence, 1204 San Juan Blvd, Farmington, NM 87401.

If accommodations are needed, please contact Wendy Corry at 505-238-0047 by May 2.
<table>
<thead>
<tr>
<th>Sun</th>
<th>Mon</th>
<th>Tue</th>
<th>Wed</th>
<th>Thu</th>
<th>Fri</th>
<th>Sat</th>
</tr>
</thead>
<tbody>
<tr>
<td>April 28</td>
<td>April 29</td>
<td>April 30</td>
<td>1</td>
<td>2</td>
<td>3 <strong>Vendor Checks Received or Deposited</strong></td>
<td>4 <strong>Deadline to submit PRFs for 5/17/19 payment</strong></td>
</tr>
<tr>
<td>5</td>
<td>6</td>
<td>7</td>
<td>8</td>
<td>9</td>
<td>10 <strong>Paychecks and Vendor Checks Received or Deposited; end of the pay period</strong></td>
<td>11 <strong>Deadline to submit faxed timesheets, Mileage &amp; PRFs for 5/24/19 payment; new pay period begins</strong></td>
</tr>
<tr>
<td>12</td>
<td>13</td>
<td>14</td>
<td>15</td>
<td>16</td>
<td>17 <strong>Vendor Checks Received or Deposited</strong></td>
<td>18 <strong>Deadline to submit PRFs for 5/31/19 payment</strong></td>
</tr>
<tr>
<td>19</td>
<td>20</td>
<td>21</td>
<td>22</td>
<td>23</td>
<td>24 <strong>Paychecks and Vendor Checks Received or Deposited; end of the pay period</strong></td>
<td>25 <strong>Deadline to submit faxed timesheets, Mileage &amp; PRFs for 6/7/19 payment; new pay period begins</strong></td>
</tr>
<tr>
<td>26</td>
<td>27 <strong>Conduent and State Offices Closed</strong></td>
<td>28</td>
<td>29</td>
<td>30</td>
<td>31 <strong>Vendor Checks Received or Deposited</strong></td>
<td>June 1 <strong>Deadline to submit PRFs for 6/14/19 payment</strong></td>
</tr>
</tbody>
</table>
### Mi Via Circle of Support

**Web:**  [https://nmhealth.org/about/ddsd/pgsv/sdw](https://nmhealth.org/about/ddsd/pgsv/sdw)

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Contact Name</th>
<th>Phone</th>
<th>E-mail</th>
<th>Region(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>AAA Participant Direction</td>
<td>Dave Murley</td>
<td>505-450-5974</td>
<td><a href="mailto:aaapd4@gmail.com">aaapd4@gmail.com</a></td>
<td>All of New Mexico</td>
</tr>
<tr>
<td>CNRAG, Inc. (Care Network Resource Assistance Group)</td>
<td>Fallon Vincell</td>
<td>575-621-3645</td>
<td><a href="mailto:fvincell@cnragusa.com">fvincell@cnragusa.com</a></td>
<td>Metro, SE and SW</td>
</tr>
<tr>
<td>Consumer Direct Personal Care (CDPC)</td>
<td>Sandra Woodward</td>
<td>1-866-786-4999</td>
<td><a href="mailto:sandraw@consumerdirectcare.com">sandraw@consumerdirectcare.com</a></td>
<td>All of New Mexico</td>
</tr>
<tr>
<td>Excel Case Management, Inc.</td>
<td>Diane Metoyer</td>
<td>505-324-8660</td>
<td>Metoyer@exceласemangement.com</td>
<td>NW and SE Regions</td>
</tr>
<tr>
<td>Los Amigos, LLC</td>
<td>Sergio Garcia</td>
<td>505-204-6035</td>
<td><a href="mailto:Sergio@losamigosbs.com">Sergio@losamigosbs.com</a></td>
<td>All of New Mexico</td>
</tr>
<tr>
<td>Me Town</td>
<td>Kimberly Riebsomer</td>
<td>505-310-9069</td>
<td><a href="mailto:riebsomer@gmail.com">riebsomer@gmail.com</a></td>
<td>Metro and NE</td>
</tr>
<tr>
<td>Merit Consulting, LLC</td>
<td>Tina Storey</td>
<td>505-507-9995</td>
<td><a href="mailto:tinas@meritnm.com">tinas@meritnm.com</a></td>
<td>Metro</td>
</tr>
<tr>
<td>Self-Directed Choices</td>
<td>Sandy Skaar</td>
<td>505-508-1663</td>
<td><a href="mailto:Sandy@sdchoices.com">Sandy@sdchoices.com</a></td>
<td>All of New Mexico</td>
</tr>
<tr>
<td></td>
<td>Jacob Patterson</td>
<td></td>
<td><a href="mailto:Jacob@sdchoices.com">Jacob@sdchoices.com</a></td>
<td></td>
</tr>
<tr>
<td>UNM Center for Development and Disability (CDD)</td>
<td>Phyllis Shingle</td>
<td>505-272-8284 or 1-866-383-3820</td>
<td><a href="mailto:pshingle@salud.unm.edu">pshingle@salud.unm.edu</a></td>
<td>All of New Mexico</td>
</tr>
<tr>
<td>Visions Case Management</td>
<td>Charles Clayton</td>
<td>575-779-7419 or 1-888-688-9152</td>
<td><a href="mailto:Charles@visionsnm.com">Charles@visionsnm.com</a></td>
<td>All of New Mexico</td>
</tr>
</tbody>
</table>

**Human Services Department / Medical Assistance Division – Exempt Services and Program Bureau**

PO Box 2348, Santa Fe, NM 87504-2348, Toll-free Phone: 1-888-997-2583, Fax: 505-827-7277

Manages the FMA/Conduent (formerly Xerox) contract and the TPA/Qualis contract

- **Kresta Opperman**
  - **Mi Via & Medically Fragile Unit Staff Manager**
  - Functions: Mi Via & Medically Fragile Waiver oversight, Conduent, Qualis, and Eligibility Issues
  - Phone: 505-827-7776
  - E-mail: Kresta.Opperman@state.nm.us

- **Joshua Gonzales**
  - **Mi Via Unit Contract Manager**
  - Functions: Mi Via Waiver oversight, Conduent issues
  - Phone: 505-476-7254
  - E-mail: JoshuaS.Gonzales@state.nm.us

- **vacant**
  - **Mi Via Participant Issues Resolution & Eligibility**
  - Functions: Participant Eligibility, Qualis, HSD/ISD Issues and Technical Assistance

**Department of Health / Developmental Disabilities Supports Division**

5301 Central NE, Suite 203, Albuquerque, NM 87108. Phone: 1-800-283-5548

Operates the Mi Via Program for Developmental Disability (DD) and Medically Fragile (MF) Populations

Oversees consultant agency contracts

- **Regina Lewis**
  - Functions: Mi Via Waiver Program Manager, Mi Via Oversight and Participant/Consultant Issues and Technical Assistance
  - Phone: 505-841-5519
  - E-mail: regina.lewis@state.nm.us
  - Fax: 505-841-6523

- **Elaine Hill**
  - Functions: Mi Via Waiver Program Coordination, Participant/Consultant Issues and Technical Assistance, and statewide MF WCF & MF CACF
  - Phone: 505-841-5510
  - E-mail: elaine.hill@state.nm.us
  - Fax: 505-841-6523

- **Anysia Fernandez**
  - Functions: Mi Via Waiver Program Coordination, Participant/Consultant Issues and Technical Assistance, and NE region DD WCF & DD CACF
  - Phone: 575-758-5934
  - E-mail: anysia.fernandez@state.nm.us
  - Fax: 575-758-5973

- **Rudy Aguilera**
  - Functions: Mi Via Waiver Project Coordination, Participant/Consultant Issues and Technical Assistance
  - Phone: 505-841-5886
  - E-mail: rudy.aguilera@state.nm.us
  - Fax: 505-841-6523

**Comagine Health (formerly Qualis Health)**

PO Box 20910, Albuquerque, NM 87154-0190 Phone: 1-866-962-2180

**Care Coordination**

- **Blue Cross Blue Shield**
  - 1-877-232-5518, option 3
  - [www.bcbsnm.com/community-centennial](http://www.bcbsnm.com/community-centennial)

- **Presbyterian**
  - 505-923-5200
  - [www.phs.org/centennialcare](http://www.phs.org/centennialcare)

- **Western Sky**
  - 1-844-543-8996
  - [www.westernskycommunitycare.com](http://www.westernskycommunitycare.com)
Developmental Disabilities Supports Division
2020 Mi Via Waiver Renewal
Town Hall Meeting Schedule

DDSD and HSD will be hosting a series of Town Hall meetings during the months of May 2019 through July 2019 across the state. The purpose of these meetings is to provide information and to receive comment on the proposed Home and Community Based Services (HCBS) Medicaid Mi Via Waiver. The Mi Via Waiver is NM’s self-directed waiver.

The following locations and times are opportunities for you to hear the presentation from DDSD and HSD and to provide comment/feedback on the self-directed waiver.

Please note that each session across the state will contain the same presentation.

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>City</th>
<th>Location (address &amp; room)</th>
</tr>
</thead>
<tbody>
<tr>
<td>5/29/19</td>
<td>1:30-3:30</td>
<td>Santa Fe</td>
<td>Harold Runnels Building Auditorium 1190 S. Saint Francis Drive (87505)</td>
</tr>
<tr>
<td>5/30/19</td>
<td>1:30-3:30</td>
<td>Albuquerque</td>
<td>University of New Mexico Continuum of Care 2350 Alamo Ave. SE Albuquerque, NM 87106</td>
</tr>
<tr>
<td>6/4/19</td>
<td>1:30-3:30</td>
<td>Las Cruces</td>
<td>Branigan Library 200 E. Picacho Las Cruces, NM 88001</td>
</tr>
<tr>
<td>6/12/19</td>
<td>1:30-3:30</td>
<td>Roswell</td>
<td>New Mexico Transportation Department 132 Earl Cummings Loop Roswell, NM 88203</td>
</tr>
<tr>
<td>6/24/19</td>
<td>1:30-3:30</td>
<td>Gallup</td>
<td>Octavia Fellin Public Library 115 W. Hill Avenue Gallup, New Mexico 87301</td>
</tr>
<tr>
<td>7/1/19</td>
<td>1pm-3:30</td>
<td>Farmington</td>
<td>San Juan Center for Independence 1204 San Juan Blvd. Farmington, New Mexico 87401</td>
</tr>
</tbody>
</table>