



NM Developing a Supports Waiver

Jen Rodriguez, Community Programs Bureau Chief

What is a Supports Waiver?

Home and Community Based Services Medicaid Supports Waivers are designed to complement unpaid supports that are provided to individuals by family and other natural supports. Funding limits are lower than a comprehensive waiver. There is flexibility in the selection of services and supports.

How Many States Have Supports Waivers?

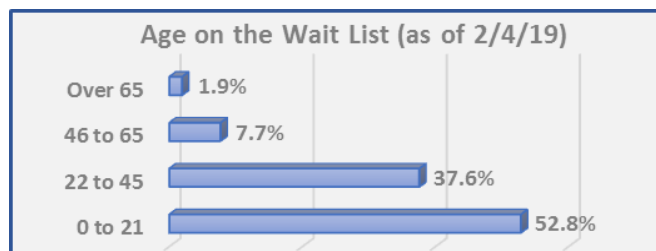
More than 20 states are currently operating one or more supports waivers. Additional states are exploring the development of supports waivers.

Why Develop a Supports Waiver in NM?

To address the waiting list of approximately 5,000 people and the average time people wait for an allocation, 13.3 years. Additionally, to address the changing demographics of the waiting list.

What are the Demographics of the Waiting List?

Younger people make up most of the waiting list. Approximately, 53% are 21 years and younger.



Stakeholder Engagement

To ensure the state meets requirements from the Centers for Medicare and Medicaid Services, statewide stakeholder engagement is needed, including with our Native American tribal communities. Stay tuned for more information on how to be involved.

Reminder: April 1, 2019 Requirement to Submit Mi Via Mileage Online

The Human Services Department (HSD) and the Department of Health (DOH) are now moving forward with the requirement to enter employee mileage reimbursement requests in **FOCoSonline**. **Employee mileage reimbursement requests are required to be entered in FOCOsonline effective April 1, 2019.** This change will further improve Mi Via employee payment by reducing the number of faxes that are lost, do not go through, or are illegible. The FOCOsonline system also has built in quality checks that will prevent mileage request errors such as incorrectly dated forms or forms in which the employee signature date is after that of the EOR.

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Mi Via Circle of Support

FMA-Conduent

Contact Information:

Phone: 1-866-916-0310

8:00 am to 5:00 pm Monday,
Tuesday, Thursday, and Friday
8:00 am to 4:00 pm Wednesday

Toll-free Fax: 1-866-302-6787

E-mail: mi.via@conduent.com
(Do not email forms to Conduent)

Physical Address:

1720-A Randolph Rd SE
Albuquerque, NM 87106

Note:

The Mi Via Advisory Committee works with the State to share information and help with communication among all Mi Via Participants.

Qualis Health is the Third Party Assessor (TPA) for Mi Via. They are responsible for reviewing and approving the Service and Support Plans (SSP).

DDSD Rate Study News

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The DDSD Home and Community Based Services waivers comprehensive rate study is in full swing. Six (6) face-to-face focus groups were held with Public Consulting Group (PCG) and interested stakeholders on January 29 and January 30. Time study tools were reviewed and suggestions for changes were discussed. Additionally, five (5) Time Study Tool trainings took place between February 13, 14 and 15.

The revised Time Study Tools and updated instructions were distributed 2/13/19 to all DD Waiver providers, all Medically Fragile Waiver providers and Mi Via Consultants and In-Home Living Supports providers and vendors. All materials were due to PCG on March 15, 2019.

Continue to visit the DDSD websites for posted materials. DDSD thanks you for your participation in order to achieve the best possible outcomes.

Advocate Rights and Responsibilities Town Hall



Goal: Learn about the waivers and the rules from the Center for Medicare and Medicaid Services that strengthen the rights of those receiving Waiver services.

How: Be part of an interactive presentation about advocate rights and responsibilities including stories of success from advocates.

Refreshments will be served.

When: Wednesday April 17, 2:45 pm - 4:15 pm

Where: New Mexico Developmental Disabilities Planning Council.
625 Silver Ave SW #100, Albuquerque, NM 87102.

If accommodations are needed, please contact Wendy Corry at 505-238-0047 by April 10.

When: Thursday April 18, 1:15 pm - 2:30 pm

Where: Embassy Suites, 1000 Woodward PI NE, Albuquerque, NM 87102.

If accommodations are needed, please contact Wendy Corry at 505-238-0047 by April 11.



Dates to Remember in April

April 2019

Sun	Mon	Tue	Wed	Thu	Fri	Sat
March 31	1	2	3	4	5 <i>Vendor Checks Received or Deposited</i>	6 <i>Deadline to submit PRFs for 4/19/19 payment</i>
7	8	9	10	11	12 <i>Paychecks and Vendor Checks Received or Deposited; end of the pay period</i>	13 <i>Deadline to submit faxed timesheets, Mileage & PRFs for 4/26/19 payment; new pay period begins</i>
14	15	16	17	18	19 <i>Vendor Checks Received or Deposited</i>	20 <i>Deadline to submit PRFs for 5/3/19 payment</i> <i>March Spending Reports Available to EORs</i>
21	22	23	24	25	26 <i>Paychecks and Vendor Checks Received or Deposited; end of the pay period</i>	27 <i>Deadline to submit faxed timesheets, Mileage & PRFs for 5/10/19 payment; new pay period begins</i>
28	29	30	May 1	May 2	May 3 <i>Vendor Checks Received or Deposited</i>	May 4 <i>Deadline to submit PRFs for 5/17/19 payment</i>

Mi Via Circle of Support

Web: <https://nmhealth.org/about/ddsd/pgsv/sdw>

Agency Name	Contact Name	Phone	E-mail	Region(s)
AAA Participant Direction	Dave Murley	505-450-5974	aaapd4@gmail.com	All of New Mexico
CNRAG, Inc. (Care Network Resource Assistance Group)	Fallon Vincell	575-621-3645	fvincell@cnragusa.com	Metro, SE and SW
Consumer Direct Personal Care (CDPC)	Sandra Woodward	1-866-786-4999	sandraw@consumerdirectcare.com	All of New Mexico
Excel Case Management, Inc.	Diane Metoyer	505-324-8660	Metoyer@excelcasemanagement.com	NW and SE Regions
Los Amigos, LLC	Sergio Garcia	505-204-6035	Sergio@losamigosbs.com	All of New Mexico
Me Town	Kimberly Riebsomer	505-310-9069	riebsomer@gmail.com	NE
Merit Consulting, LLC	Tina Storey	505-507-9995	tinasm@meritnm.com	Metro
Self-Directed Choices	Sandy Skaar Jacob Patterson	505-508-1663	Sandy@sdchoices.com Jacob@sdchoices.com	All of New Mexico
UNM Center for Development and Disability (CDD)	Phyllis Shingle	505-272-8284 or 1-866-383-3820	pshingle@salud.unm.edu	All of New Mexico
Visions Case Management	Charles Clayton	575-779-7419 or 1-888-588-9152	Charles@visionsnm.com	All of New Mexico

Human Services Department / Medical Assistance Division – Exempt Services and Program Bureau

PO Box 2348, Santa Fe, NM 87504-2348, Toll-free Phone: 1-888-997-2583, Fax: 505-827-7277

Manages the FMA/Conduent (formerly Xerox) contract and the TPA/Qualis contract

Kresta Opperman	Mi Via & Medically Fragile Unit Staff Manager Functions: Mi Via & Medically Fragile Waiver oversight, Conduent, Qualis, and Eligibility Issues	505-827-7776	Kresta.Opperman@state.nm.us
Joshua Gonzales	Mi Via Unit Contract Manager Functions: Mi Via Waiver oversight, Conduent issues	505-476-7254	JoshuaS.Gonzales@state.nm.us
vacant	Mi Via Participant Issues Resolution & Eligibility Functions: Participant Eligibility, Qualis, HSD/ISD Issues and Technical Assistance		

Department of Health / Developmental Disabilities Supports Division

5301 Central NE, Suite 203, Albuquerque, NM 87108. Phone: 1-800-283-5548

Operates the Mi Via Program for Developmental Disability (DD) and Medically Fragile (MF) Populations

Oversees consultant agency contracts

Regina Lewis	Functions: Mi Via Waiver Program Manager, Mi Via Oversight and Participant/Consultant Issues and Technical Assistance	505-841-5519	regina.lewis@state.nm.us Fax: 505-841-6523
Elaine Hill	Functions: Mi Via Waiver Program Coordination, Participant/Consultant Issues and Technical Assistance, and statewide MF WCF & MF CACF	505-841-5510	elaine.hill@state.nm.us Fax: 505-841-6523
Anysia Fernandez	Functions: Mi Via Waiver Program Coordination, Participant/Consultant Issues and Technical Assistance, and NE region DD WCF & DD CACF	575-758-5934	anysia.fernandez@state.nm.us Fax: 575-758-5973
Rudy Aguilera	Functions: Mi Via Waiver Project Coordination, Participant/Consultant Issues and Technical Assistance	505-841-5886	rudy.aguilera@state.nm.us Fax: 505-841-6523

Comagine Health (formerly Qualis Health)

PO Box 20910, Albuquerque, NM 87154-0190 Phone: 1-866-962-2180

Care Coordination

Blue Cross Blue Shield	1-877-232-5518, option 3	www.bcbsnm.com/community-centennial
Presbyterian	505-923-5200	www.phs.org/centennialcare
Western Sky	1-844-543-8996	www.westernskycommunitycare.com