



New DOH/DDSD Mi Via Coordinators

The Department of Health-Developmental Disabilities Supports Division would like to welcome Anysia Fernandez, Mi Via Program Coordinator and Rudy Aguilera, Mi Via Project Coordinator to the DDSD Mi Via Unit team. Ms Fernandez previously worked with DDSD as the Northeast Regional Office Mi Via Liaison and Mr. Aguilera previously worked with Blue Cross and Blue Shield. DDSD is happy to welcome them both to the Mi Via team!

Mi Via Waiver Advisory Committee Meeting

The next Mi Via Advisory Committee Meeting will be held on Thursday October 25, 2018 12pm-4pm in Albuquerque, New Mexico at the DOH/DDSD office located at 5301 Central NE Suite 201. If you would like to call in for the meeting, please call 1-515-739-1034 pass code 742089#.

EOR Corner - REMINDER: Signing Payment Request Forms (PRF)

The EOR, or authorized signer if the participant has only vendors and has selected not to have an EOR, must not sign PRFs prior to delivery of services per the Mi Via Service Standards (Section 10B). When an EOR, or authorized signer, signs the PRF they are attesting that the service has been provided. A PRF must only be signed by the EOR, or authorized signer, after the service has been provided.

An employee or vendor should not request that the EOR, or authorized signer, provide them with pre-signed forms. If a vendor requests a signed PRF prior to rendering services, please remind them of this requirement and do not provide a vendor with a signed but otherwise blank PRF. This is considered Medicaid fraud. HSD refers cases where this may be happening to the Office of Inspector General for investigation.

DDSD Know Your Rights Campaign

The Developmental Disabilities Supports Division (DDSD) continues to work with Mi Via Participants regarding the Know Your Rights Campaign and the Centers for Medicare & Medicaid (CMS) Final Rule. The main purpose of this new rule is to ensure Participants continue to exercise their right to be part of the community where they live and work. Additional Information about this Campaign is posted on the DOH DDSD Mi Via website <https://nmhealth.org/news/information/2016/11/?view=509>. If you have any questions, please contact the DOH Mi Via Unit at 505-841-5500.

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You're Invited

The Mi Via Advisory Committee (MVAC) will be accepting nominations for membership until September 31, 2018. Mi Via Participants, family members and other stake holders are encouraged to apply. If you are interested in becoming a MVAC member please contact Elaine Hill, Mi Via Program Coordinator at 505-841-5510.

FMA-Conduent

Contact Information:

Phone: 1-866-916-0310

8:00 am to 5:00 pm Monday,
Tuesday, Thursday, and Friday
8:00 am to 4:00 pm Wednesday

Toll-free Fax: 1-866-302-6787

E-mail: mi.via@conduent.com
(Do not email forms to Conduent)

Physical Address:

1720-A Randolph Rd SE
Albuquerque, NM 87106

Note:

The Mi Via Advisory Committee works with the State to share information and help with communication among all Mi Via Participants.

Qualis Health is the Third Party Assessor (TPA) for Mi Via. They are responsible for reviewing and approving the Service and Support Plans (SSP).

Mi Via Self-Directed Waiver Revised Rule

The New Mexico Administrative Code (NMAC) is the official compilation of current rules filed by state agencies. The Human Services Department (HSD) Medical Assistance Division (MAD) has revised the NMAC 8.314.6 Mi Via Waiver Services to bring the Mi Via rule into alignment with the Centers for Medicare and Medicaid (CMS) Final Settings Rule and the CMS approved Mi Via Waiver Amendment that became effective April 15, 2017.

HSD accepted public comment on the revisions to the Mi Via Waiver Service rule through June 28, 2018. We would like to thank everyone who provided comment and are pleased to report we were able to incorporate comments into the final rule. The Final Register including public comments and Mi Via waiver Services NMAC will be published on October 1, 2018 and will be available on the HSD website: <http://www.hsd.state.nm.us/LookingForInformation/registers.aspx>.

Major Changes to the Mi Via Rule:

- Participants under the age of 18 may now receive transportation services. Transportation services for a participant under the age of 18 may not be provided by a Legally Responsible Individual (LRI).
- Employer of Record (EOR) requirements have been updated:
 - ◇ A participant may be his or her own EOR unless he or she has a plenary or limited guardianship or conservatorship over financial matters in place.
 - ◇ If EOR responsibilities are delegated, by the participant, through a Power of Attorney (POA) the delegee must be designated as the EOR. A POA may not be used to assign EOR responsibilities to another individual or circumvent the requirements of the EOR.
- In-home living support agencies must assure appropriate staff for a 24 hour response capability to address scheduled or unpredictable needs related to health, safety, or security in order to meet the needs of the participant. In-home living support agencies are not fiscal intermediaries and cannot bill nor be paid for work that is the responsibility of the participant, EOR, or authorized signer.
- Grab bars are removed from Environmental Modifications services as these items are covered under the State Plan Services.
- Goods and services considered recreational or divisional in nature are non-covered by the Mi Via Waiver and are defined to include: tickets for movies, theatrical and musical performances, sporting events, zoos or museums.
- Criteria for approval of a rate of pay above the Mi Via Range of Rates has been added. Criteria includes additional need based on behavioral conditions, medical conditions, need for specialized supports, and geographic location.

Dates to Remember in August

August 2018

Sun	Mon	Tue	Wed	Thu	Fri	Sat
July 29	July 30	July 31	1	2	3 <i>Paychecks and Vendor Checks Received or Deposited; end of the pay period</i>	4 <i>Deadline to submit timesheets, Mileage & PRFs for 8/17/18 payment; new pay period begins</i>
5	6	7	8	9	10 <i>Vendor Checks Received or Deposited</i>	11 <i>Deadline to submit PRFs for 8/24/18 payment</i> <i>July Spending Reports Available to EORs</i>
12	13	14	15	16	17 <i>Paychecks and Vendor Checks Received or Deposited; end of the pay period</i>	18 <i>Deadline to submit timesheets, Mileage & PRFs for 8/31/18 payment; new pay period begins</i>
19	20	21	22	23	24 <i>Vendor Checks Received or Deposited</i>	25 <i>Deadline to submit PRFs for 9/7/18 payment</i>
26	27	28	29	30	31 <i>Paychecks and Vendor Checks Received or Deposited; end of the pay period</i>	September 1 <i>Deadline to submit timesheets, Mileage & PRFs for 9/14/18 payment; new pay period begins</i>

Mi Via Circle of Support

Web: <https://nmhealth.org/about/ddsd/pgsv/sdw>

Agency Name	Contact Name	Phone	E-mail	Region(s)
AAA Participant Direction	Dave Murley	505-450-5974	aaapd4@gmail.com	All of New Mexico
CNRAG, Inc. (Care Network Resource Assistance Group)	Fallon Vincell	575-621-3645	fvincell@cnragusa.com	Metro, SE and SW
Consumer Direct Personal Care (CDPC)	Sandra Woodward	1-866-786-4999	sandraw@consumerdirectcare.com	All of New Mexico
Excel Case Management, Inc.	Diane Metoyer	505-324-8660	Metoyer@excelcasemanagement.com	NW and SE Regions
Los Amigos, LLC	Sergio Garcia	505-204-6035	Sergio@losamigosbs.com	All of New Mexico
Me Town	Kimberly Riebsomer	505-310-9069	riebsomer@gmail.com	NE
Merit Consulting, LLC	Tina Storey	505-507-9995	tinasm@meritnm.com	Metro
Self-Directed Choices	Sandy Skaar Jacob Patterson	505-508-1663	Sandy@sdchoices.com Jacob@sdchoices.com	All of New Mexico
UNM Center for Development and Disability (CDD)	Phyllis Shingle	505-272-8284 or 1-866-383-3820	pshingle@salud.unm.edu	All of New Mexico
Visions Case Management	Charles Clayton	575-779-7419 or 1-888-588-9152	Charles@visionsnm.com	All of New Mexico

Human Services Department / Medical Assistance Division – Exempt Services and Program Bureau

PO Box 2348, Santa Fe, NM 87504-2348, Toll-free Phone: 1-888-997-2583, Fax: 505-827-7277

Manages the FMA/Conduent (formerly Xerox) contract and the TPA/Qualis contract

Kresta Opperman	Mi Via & Medically Fragile Unit Staff Manager Functions: Mi Via & Medically Fragile Waiver oversight, Conduent, Qualis, and Eligibility Issues	505-827-7776	Kresta.Opperman@state.nm.us
Vacant	Mi Via Unit Contract Manager Functions: Mi Via Waiver oversight, Conduent issues		
Stephanie VanCuren	Mi Via Participant Issues Resolution & Eligibility Functions: Participant Eligibility, Qualis, HSD/ISD Issues and Technical Assistance	505-827-7761	Stephanie.VanCuren@state.nm.us

Department of Health / Developmental Disabilities Supports Division

5301 Central NE, Suite 203, Albuquerque, NM 87108. Phone: 1-800-283-5548

Operates the Mi Via Program for Developmental Disability (DD) and Medically Fragile (MF) Populations

Oversees consultant agency contracts

Regina Lewis	Functions: Mi Via Waiver Program Manager, Mi Via Oversight and Participant/Consultant Issues and Technical Assistance	505-841-5519	regina.lewis@state.nm.us Fax: 505-841-6523
Elaine Hill	Functions: Mi Via Waiver Program Coordination, Participant/Consultant Issues and Technical Assistance, and statewide MF WCF & MF CACF	505-841-5510	elaine.hill@state.nm.us Fax: 505-841-6523
Anysia Fernandez	Functions: Mi Via Waiver Program Coordination, Participant/Consultant Issues and Technical Assistance, and NE region DD WCF & DD CACF	575-758-5934	anysia.fernandez@state.nm.us Fax: 575-758-5973
Rudy Aguilera	Functions: Mi Via Waiver Project Coordination, Participant/Consultant Issues and Technical Assistance	505-841-5886	rudy.aguilera@state.nm.us Fax: 505-841-6523

Qualis Health

PO Box 20910, Albuquerque, NM 87154-0190 Phone: 1-866-962-2180

Care Coordination

Blue Cross Blue Shield	1-877-232-5518, option 3	www.bcbsnm.com/community-centennial
Molina Healthcare	1-855-315-5677	www.molinahealthcare.com
Presbyterian	505-923-5200	www.phs.org/centennialcare
United Healthcare	1-877-236-0826	www.myuhc.com/communityplan