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DDSD Know Your Rights Campaign

Mi Via Participants should have received information from their Consultants regarding the Know Your Rights Campaign and the Centers for Medicare & Medicaid (CMS) Final Rule. Information about this Campaign is posted on the Mi Via website at www.mivianm.org. The main purpose of this new rule is to make sure Participants continue to exercise their right to be part of the community where they live and work. This Rule says Mi Via Participants can choose where they live, who they live with, how they live, who helps them, how they spend their days, and who they spend their days with.

The Developmental Disabilities Supports Division (DDSD) will be working with Participants and vendors to assure Mi Via is in full compliance with this Rule by March 17, 2019. As DDSD works towards compliance, Participants will not lose services they are receiving now, but they may be offered a change in setting. **The UNM/Center for Development and Disabilities will be contacting some Participants to talk about their services as part of this process.**

Consultant Nominations for MVAC!!!!

The Mi Via Advisory Committee (MVAC) is excited to be accepting nominations for Mi Via Consultant membership to the Advisory Committee. The MVAC is inviting Mi Via Consultants from across the state to fill one vacancy on the Committee and serve as an active member of the Committee. Membership to the Committee is for a two year term for Consultant representatives. Members to the Committee will be expected to attend all meetings (in person or by telephone) which will be held quarterly. Nomination Forms can be accessed at the Mi Via Website (www.mivianm.org) or by contacting Fleur Dahl, Mi Via Project Coordinator at 505-841-5886 or fleur.dahl@state.nm.us. Nominations must be received by June 30, 2017. Please submit the Nomination Form to Fleur Dahl via e-mail at fleur.dahl@state.nm.us or fax to 505-841-6523.

FOCoSonline Update

FOCoS has released a self-service registration process in FOCoS-**online**. From the Login Page, a new, prospective user (Employee, Employer, or Participant) will complete the Account Authorization Form directly within FOCoS**online**. As of May 1, 2017, Account Authorization forms will no longer need to be manually filled out and faxed. Additionally, FOCoS**online** will automatically prompt the user to complete any training that is required prior to granting the user full access to FOCoS**online**. The current FOCoS**online** training website will also provide information about this new process.

Mi Via

Contact Information:

Phone: 1-866-916-0310

8:00 am to 5:00 pm Mon. - Fri.

Toll-free Fax: 1-866-302-6787

E-mail: mi.via@conduent.com

Web: <http://www.MiViaNM.org>

Physical Address:

1720-A Randolph Rd SE
Albuquerque, NM 87106

If you would like to sign up for training to use FOCo**Online** to review/approve timesheets and check your budget, call Mi Via at 1-866-916-0310

Note:

The Mi Via Advisory Committee works with the State to share information and help with communication among all Mi Via Participants.

Qualis Health is the Third Party Assessor (TPA) for Mi Via. They are responsible for reviewing and approving the Service and Support Plans (SSP).

Mi Via Waiver Advisory Committee Meeting

The next Mi Via Advisory Committee Meeting will be held on Thursday, July 27, 2017, **11am-4pm** in Santa Fe, New Mexico at the Department of Human Services (HSD) offices: 2025 South Pacheco, Santa Fe NM 87505. If you would like to call in for the meeting please call 1-712-432-0360 pass code 742089#.

Supplements and Supplies

Did you know nutritional supplements as well as durable medical equipment (DME) (such as a wheelchair or shower chair) may be covered by your MCO with prior authorization? Obtaining these items through your MCO may help you to save funds on your Mi Via Budget for other services you may need. Additionally, the Mi Via Program requires that you first check with your MCO to find out if they will cover these types of items.

Start by talking with your doctor or specialist about your needs. If your doctor recommends that you need these items, your doctor, specialist, or DME vendor will submit a request for approval of the item you need to your MCO. Your MCO will review the request and either approve or deny the item. You will be notified whether the item was approved or denied. Your Care Coordinator may be able to assist you in this process.

If an item is denied by your MCO, you may consider requesting it through your Mi Via Budget. When you submit your goal for this item, you or your consultant will also need to provide Qualis with a copy of the denial letter from your MCO. Qualis will then review the request based on Mi Via Program regulations and the requested item must be related to your qualifying condition.

For more information on MCO-covered services and how to request a prior authorization, you may contact your MCO member services at:

Blue Cross Blue Shield of New Mexico: 1-866-689-1523
For members with Hearing or speech loss: TTY/TDD: 711

Molina Health Care: 1-877-373-8986

Presbyterian Health Plan: 505-923-5200 or 1-888-977-2333
For members with hearing or speech loss: 1-800-872-7568 TTY
Navajo Hotline: 505-923-5157
Outside of Albuquerque: 1-888-806-8793

United Health Care Community Plan: 1-877-236-0826
For members with hearing or speech loss: TTY: 711

Additional information regarding your MCO including a link to their website may be found here:

<http://www.hsd.state.nm.us/LookingForInformation/managed-care-organizations.aspx>.

Dates to Remember in June

June 2017

Sun	Mon	Tue	Wed	Thu	Fri	Sat
May 28	May 29 <i>Conduent and State Offices Closed</i>	May 30	May 31	1	2 <i>Vendor Checks Received or Deposited</i>	3 <i>Deadline to submit PRFs for 6/16/17 payment</i>
4	5	6	7	8	9 <i>Paychecks and Vendor Checks Received or Deposited; end of the pay period</i>	10 <i>Deadline to submit timesheets, Mileage & PRFs for 6/23/17 payment; new pay period begins</i>
11	12	13	14	15	16 <i>Vendor Checks Received or Deposited</i>	17 <i>Deadline to submit PRFs for 6/30/17 payment</i>
18	19	20	21	22	23 <i>Paychecks and Vendor Checks Received or Deposited; end of the pay period</i>	24 <i>Deadline to submit timesheets, Mileage & PRFs for 7/7/17 payment; new pay period begins</i>
25	26	27	28	29 <i>Spending Reports Available to EORs</i>	30 <i>Vendor Checks Received or Deposited</i>	July 1 <i>Deadline to submit PRFs for 7/14/17 payment</i>

Mi Via Circle of Support

Agency Name	Contact Name	Phone	E-mail	Region(s)
AAA Participant Direction	Dave Murley	505-450-5974	aaapd4@gmail.com	All of New Mexico
CNRAG, Inc. (Care Network Resource Assistance Group)	Fallon Vincell	575-621-3645	fvincell@cnragusa.com	Metro, SE and SW
Consumer Direct Personal Care (CDPC)	Sandra Woodward Jacob Patterson	1-866-786-4999	sandraw@consumerdirectcare.com jacobp@consumerdirectcare.com	All of New Mexico
Los Amigos, LLC	Sergio Garcia	505-204-6035	Sergio@losamigosbs.com	All of New Mexico
Self-Directed Choices	Jennifer Roth	505-508-1663	JenniferR@sdchoices.com	All of New Mexico
UNM Center for Development and Disability (CDD)	Tanya Baker-McCue	505-272-5641	Tbaker-mccue@salud.unm.edu	All of New Mexico
Visions Case Management	Charles Clayton	575-779-7419 or 1-888-588-9152	Charles@visionsnm.com	All of New Mexico

Human Services Department / Medical Assistance Division – Exempt Services and Program Bureau

PO Box 2348, Santa Fe, NM 87504-2348, Toll-free Phone: 1-888-997-2583, Fax: 505-827-7277

Manages the FMA/Conduent (formerly Xerox) contract and the TPA/Qualis contract

Kresta Opperman	Mi Via & Medically Fragile Unit Staff Manager Functions: Mi Via & Medically Fragile Waiver oversight, Conduent, Qualis, and Eligibility Issues	505-827-7776	Kresta.Opperman@state.nm.us
Oralia Flores	Mi Via Participant Issues Resolution & Eligibility Functions: Participant Eligibility Qualis, HSD/ISD Issues and Technical Assistance	505-827-7761	Oralia.Flores@state.nm.us

Department of Health / Developmental Disabilities Supports Division

5301 Central NE, Suite 203, Albuquerque, NM 87108. Phone: 1-800-283-5548

Operates the Mi Via Program for Developmental Disability (DD) and Medically Fragile (MF) Populations

Oversees consultant agency contracts

Iris Clevenger	Functions: Waiver Change Forms (Medically Fragile), Consultant Agency Change Forms (Medically Fragile), Allocation Issues (Medically Fragile)	505-841-2913	iris.clevenger@state.nm.us Fax: 505-841-2987
Regina Lewis	Functions: Mi Via Waiver Program Coordination, Participant/ Consultant Issues and Technical Assistance	505-841-5519	regina.lewis@state.nm.us Fax: 505-841-6523
Fleur Dahl	Functions: Mi Via Waiver Project Coordination, Participant/ Consultant Issues and Technical Assistance	505-841-5886	Fleur.dahl@state.nm.us Fax: 505-841-6523

Qualis Health

PO Box 20910, Albuquerque, NM 87154-0190 Phone: 1-866-962-2180

Care Coordination

Blue Cross Blue Shield	1-877-232-5518, option 3	www.bcbsnm.com/community-centennial
Molina Healthcare	1-855-315-5677	www.molinahealthcare.com
Presbyterian	505-923-5200	www.phs.org/centennialcare
United Healthcare	1-877-236-0826	www.myuhc.com/communityplan