Mi Via Waiver Amendment

Human Services Department (HSD) with the Department of Health (DOH) is amending the Mi Via Waiver. An announcement was mailed outlining how and where you can receive a copy of the proposed waiver amendment, how to leave comment, and the date, time and location of public hearing. The draft waiver renewal application is available on the HSD webpage at: http://www.hsd.state.nm.us/public-notices-proposed-rule-and-waiver-changes-and-opportunities-to-comment.aspx

IMPORTANT DATES

- Written comments must be submitted by 5:00 p.m. Mountain Daylight Time (MDT) on December 29, 2016. Comments may be submitted by:
  - Mail: Kresta Opperman, HSD/MAD/ESPB PO BOX 2348 Santa Fe, NM 87504
  - Phone: 505-827-1337
  - Email: madrules@state.nm.us
- A public hearing for HSD to accept comments on the Mi Via waiver amendment is scheduled to be held in the Rio Grande Conference Room, Toney Anaya Building, 2550 Cerrillos Road, Santa Fe, NM, 87505 on Thursday, December 29, 2016 at 10:00 a.m.
- All comments and HSD responses will be compiled and posted on the HSD website in mid-January 2017.

If you have any questions, please contact Kresta Opperman at 505-827-7776, email: Kresta.opperman@state.nm.us

Consultant Nominations for MVAC!!!!!

The Mi Via Advisory Committee (MVAC) is excited to be accepting nominations for Mi Via Consultant membership to the Advisory Committee. The MVAC is inviting Mi Via Consultants from across the state to fill one vacancy on the Committee and serve as an active member of the Committee. Membership to the Committee is for a two year term for Consultant representatives. Members to the Committee will be expected to attend all meetings (in person or by telephone) which will be held quarterly. Nomination Forms can be accessed at the Mi Via Website (www.mivianm.org) or by contacting Fleur Dahl, Mi Via Project Coordinator at 505-841-5886 or fleur.dahl@state.nm.us. Nominations must be received by February 17th 2017. Please submit the Nomination Form to Fleur Dahl via e-mail at fleur.dahl@state.nm.us or fax to 505-841-6523.
Mi Via
Contact Information:
Phone: 1-866-916-0310
8:00 am to 5:00 pm Mon. - Fri.
Toll-free Fax: 1-866-302-6787
E-mail: mi.via@xerox.com
Web: http://www.MiViaNM.org
Physical Address:
1720-A Randolph Rd SE
Albuquerque, NM 87106

If you would like to sign up for training to use FOCoSonline to review/approve timesheets and check your budget, call Mi Via at 1-866-916-0310

Note:
The Mi Via Advisory Committee works with the State to share information and help with communication among all Mi Via Participants.

Qualis Health is the Third Party Assessor (TPA) for Mi Via. They are responsible for reviewing and approving the Service and Support Plans (SSP).

Request for Services By Legally Responsible Individuals (LRIs)

Legally Responsible Individuals (parents of minors, spouses of participants) receiving payment as employees providing Mi Via services must have a current “Request For Services by Legally Responsible” form approved by the Department of Health (DOH) as required by the 2016 Mi Via Waiver Regulations/Standards. DOH is currently reviewing all LRIs providing Mi Via services to assure all have received DOH approval to receive payment as employees. Beginning in January 2017, letters will be sent to Employers of Record and Consultants alerting them to LRIs receiving payment without a current approved form. This letter will also request the submission of a current form for DOH approval/denial in attempts to avoid any impact to future employee payment. Failure to have a current and approved form may impact LRI reimbursement for services.

Reasons for Delayed or Denied Payments to Employees

There have been incidents in which employees have started working for Mi Via participants, but their payments were delayed or denied because: 1) the employee enrollment paperwork had not been completed; or 2) the Participant’s plan had not yet been approved; or 3) The EOR allowed the employee to start working prior to being notified that the employee passed the COR background check.

An employee may begin providing services according to the Participant’s approved plan as soon as the employer has been notified by Xerox that the employee has passed the COR Background Check. However, payment will not be issued until all required paperwork (Employee Agreement, Employee Information Form, Declaration of Relationship Form, and Federal W-4) is complete and has been processed by Xerox. You can contact the Xerox Help Desk at 1-866-916-0310 to verify that all required employee enrollment paperwork has been received and that the employee is set up to receive payments.

Employers (EOR’s) please remember that you have a responsibility to: 1) ensure that all documentation needed to process payments to employees has been completed and submitted to Xerox; and 2) allow an employee to start providing services only if the Participant’s plan has been approved; and 3) if it is a new employee, allow the employee to start providing services only if Xerox has notified you that the employee has passed the COR background check.

If necessary, request assistance from the consultant.

Mi Via Waiver Advisory Committee Meeting

The next Mi Via Advisory Committee Meeting will be held on Thursday, January 26, 2017, 11am-4pm in Santa Fe, New Mexico at the Human Services Department (HSD) Office: 2025 South Pacheco, Santa Fe NM 87505. If you would like to call in for the meeting please call 1-712-432-0360 pass code 742089#.
## Dates to Remember in December

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<td>Deadline to submit timesheets, Mileage &amp; PRFs for 12/23/16 payment; new pay period begins</td>
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# Mi Via Circle of Support

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<tr>
<th>Agency Name</th>
<th>Contact Name</th>
<th>Phone</th>
<th>E-mail</th>
<th>Region(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>AAA Participant Direction</td>
<td>Dave Murley</td>
<td>505-450-5974</td>
<td><a href="mailto:aaapd4@gmail.com">aaapd4@gmail.com</a></td>
<td>All of New Mexico</td>
</tr>
<tr>
<td>CNRAG, Inc. (Care Network Resource Assistance Group)</td>
<td>Michelle Patterson</td>
<td>575-644-9762</td>
<td><a href="mailto:mpatterson@cnragusa.com">mpatterson@cnragusa.com</a></td>
<td>Metro, SE and SW</td>
</tr>
<tr>
<td>Consumer Direct Personal Care (CDPC)</td>
<td>Sandra Woodward, Jacob Patterson</td>
<td>1-866-786-4999</td>
<td><a href="mailto:sandraw@consumerdirectcare.com">sandraw@consumerdirectcare.com</a>, <a href="mailto:jacobp@consumerdirectcare.com">jacobp@consumerdirectcare.com</a></td>
<td>All of New Mexico</td>
</tr>
<tr>
<td>Los Amigos, LLC</td>
<td>Sergio Garcia</td>
<td>505-204-6035</td>
<td><a href="mailto:Sergio@losamigosbs.com">Sergio@losamigosbs.com</a></td>
<td>Metro and NE</td>
</tr>
<tr>
<td>Self-Directed Choices</td>
<td>Jennifer Roth</td>
<td>505-508-1663</td>
<td><a href="mailto:JenniferR@sdchoices.com">JenniferR@sdchoices.com</a></td>
<td>All of New Mexico</td>
</tr>
<tr>
<td>UNM Center for Development and Disability (CDD)</td>
<td>Vonnie Sachse</td>
<td>505-272-4631</td>
<td><a href="mailto:vsachse@salud.unm.edu">vsachse@salud.unm.edu</a></td>
<td>All of New Mexico</td>
</tr>
<tr>
<td>Visions Case Management</td>
<td>Charles Clayton</td>
<td>575-779-7419 or 1-888-588-9152</td>
<td><a href="mailto:Charles@visionsnm.com">Charles@visionsnm.com</a></td>
<td>Metro, NE and NW</td>
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**Human Services Department / Medical Assistance Division – Exempt Services and Program Bureau**

PO Box 2348, Santa Fe, NM 87504-2348, Toll-free Phone: 1-888-997-2583, Fax: 505-827-7277

Manages the FMA/Xerox contract and the TPA/Qualis contract

- **Kresta Opperman**
  - Mi Via & Medically Fragile Unit Staff Manager
  - Functions: Mi Via Waiver oversight, Xerox Issues
  - Phone: 505-827-7776
  - Email: Kresta.Opperman@state.nm.us

- **Christine Baca**
  - Mi Via Unit Contract Manager
  - Functions: Mi Via Waiver oversight, Xerox Issues
  - Phone: 505-476-7254
  - Email: ChristineL.Baca@state.nm.us

- **Oralia Flores**
  - Mi Via Participant Issues Resolution & Eligibility
  - Functions: Qualis Issues, Allocation Issues, HSD/ISD Issues
  - Phone: 505-827-7761
  - Email: Oralia.Flores@state.nm.us

**Department of Health / Developmental Disabilities Supports Division**

5301 Central NE, Suite 203, Albuquerque, NM 87108. Phone: 1-800-283-5548

Operates the Mi Via Program for Developmental Disability (DD) and Medically Fragile (MF) Populations

Oversees consultant agency contracts

- **Christine Wester**
  - Functions: Mi Via Oversight and Participant/Consultant Issues and Technical Assistance
  - Phone: 505-841-5510
  - Email: christine.wester@state.nm.us
  - Fax: 505-841-6523

- **Iris Clevenger**
  - Functions: Waiver Change Forms (Medically Fragile), Consultant Agency Change Forms (Medically Fragile), Allocation Issues (Medically Fragile)
  - Phone: 505-841-2913
  - Email: iris.clevenger@state.nm.us
  - Fax: 505-841-6523

- **Regina Lewis**
  - Functions: Mi Via Waiver Program Coordination, Participant/Consultant Issues and Technical Assistance
  - Phone: 505-841-5519
  - Email: regina.lewis@state.nm.us
  - Fax: 505-841-6523

- **Fleur Dahl**
  - Functions: Mi Via Waiver Project Coordination, Participant/Consultant Issues and Technical Assistance
  - Phone: 505-841-5886
  - Email: Fleur.dahl@state.nm.us
  - Fax: 505-841-6523

**Qualis Health**

PO Box 20910, Albuquerque, NM 87154-0190 Phone: 1-866-962-2180

**Care Coordination**

- **Blue Cross Blue Shield**
  - 1-877-232-5518, option 3
  - www.bcbsnm.com/community-centennial

- **Molina Healthcare**
  - 1-855-315-5677
  - www.molinahealthcare.com

- **Presbyterian**
  - 505-923-5200
  - www.phs.org/centennialcare

- **United Healthcare**
  - 1-877-236-0826
  - www.myuhc.com/communityplan