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Mi Via Circle of Support

Northwest Region, (Gallup and Farmington)

April 7th in Gallup

8:30am-12pm AND 1pm-4:30pm
Lighthouse Church
2045 Westview St.
Gallup, NM 87301

May 10th in Farmington

8:30am-12pm AND 1pm-4:30pm
DDSD/PHD Office
355 South Miller
Farmington, NM 87401

Southwest Region (Las Cruces)

April 26th in Las Cruces

9am-12:30pm AND 1:30pm-5pm
Branigan Library
200 E. Picacho Ave
Las Cruces, NM 88001

New Mi Via Program Manager, HSD

Humans Services Department (HSD) is proud to introduce the new Mi Via Program Manager, Kresta Opperman. Kresta Opperman comes from the Income Support Division (ISD) where she was the State Refugee Coordinator responsible for the administration of the Refugee Resettlement Program (RRP). During her time at ISD, she also worked as a Family Assistance Analyst. She brings with her a wealth of knowledge and experience to the Mi Via program. She looks forward to working with Mi Via participants, families, consultants and others. Kresta's contact information is listed under the Mi Via Circle of Support.

Mi Via Self-Directed Waiver NEW Standards and Services

Beginning March 2016, the Department of Health/Developmental Disabilities Supports Division (DOH/DDSD) will begin conducting presentations on the new Mi Via Service Standards. The presentation will highlight changes in the Standards that are scheduled to go into effect March 1, 2016. These presentations are open to Mi Via participants/families/guardians, Employers of Record (EOR), vendors, employees, stakeholders, and other interested parties.

Presentations dates, times, and locations are below:

Southeast Region (Roswell)

March 16th in Roswell 8:30am-12pm AND 1pm-4:30pm
NM DOT Training Academy
132 Earl Cummings Loop
Roswell, NM 88203.

Metro Region (Albuquerque)

March 24th in Albuquerque 8:30am-12pm AND 1pm-4:30pm
AFRL (Air Force Research Laboratories)
2350 Alamo Ave, SE Suite 100
Albuquerque, NM 87106

Northeast Region (Santa Fe and Taos)

March 31st in Santa Fe 8:30am-12pm AND 1pm-4:30pm
SPO Auditorium
2600 Cerrillos Rd
Santa Fe, NM 87505

April 5th in Taos 8:30am-12pm AND 1pm-4:30pm
Kit Carson Electric Conference Room
118 Cruz Alta
Taos, NM 87571

Mi Via

Contact Information:

Phone: 1-866-916-0310

8:00 am to 5:00 pm Mon. - Fri.

Toll-free Fax: 1-866-302-6787

E-mail: mi.via@xerox.com

Web: <http://www.MiViaNM.org>

Physical Address:

1720-A Randolph Rd SE
Albuquerque, NM 87106

If you would like to sign up for training to use FOCoS^{online} to review/approve timesheets and check your budget, call Mi Via at 1-866-916-0310

Note:

The Mi Via Advisory Committee works with the State to share information and help with communication among all Mi Via Participants.

Qualis Health is the Third Party Assessor (TPA) for Mi Via. They are responsible for reviewing and approving the Service and Support Plans (SSP).

Mi Via Waiver Advisory Committee Meeting

The next Mi Via Advisory Committee Meeting will be held on Thursday, January 28, 2016 1pm-4pm in Santa Fe, New Mexico at the Toney Anaya Building (Hearing Room #1) 2550 Cerrillos Road, Santa Fe, New Mexico 87505. If you would like to call in for the meeting please call 1-712-432-0360 pass code 742089#

Care Coordination

Are you using your services by working with your Care Coordinator?

The Human Services Department, Medical Assistance Division, would like to remind you that Care Coordination is an important service provided through your Centennial Care insurance company.

Your Care Coordinator is an important and essential part of your care team. Care Coordinators work with you and the rest of your care team, including your Consultant, and doctors. Care Coordinators help you by assuring your Medicaid acute and ancillary services are coordinated and accessible when you need them.

What do Care Coordinators help with?

- Can help you access the right acute and ancillary care and services you need like doctor visits, medical transportation and medications.
- Can talk with you on the phone and face-to-face to find out your acute and ancillary needs.
- Is working with your Case Managers and Consultants to know what acute and ancillary needs you have.
- Is your main point of contact at your Centennial Care insurance company.

How do I contact my Care Coordinator, or find out who my Care Coordinator is?

Please see the Mi Via Circle of Support for your service coordinators contact information.

YOU'RE INVITED!

The Mi Via Advisory Committee is excited to be accepting nominations for membership to the Advisory Committee. We are inviting Mi Via Participants, family members and other Mi Via Stakeholders which could include parents, spouses, guardians, Participant Representatives, Advocates, Participant Employees and Participant Service Providers to serve as active members of the Committee. Membership to the Committee is for a three year term. Members to the Committee will be expected to attend all meetings (in person or by telephone) which will be held quarterly. Nomination Forms can be accessed at the Mi Via Website (www.mivianm.org) or by contacting Christine Wester, Mi Via Program Manager at (505)-841-5510 or christine.wester@state.nm.us. Nominations must be received by February 29, 2016. Please submit the Nomination Form to Christine Wester, Mi Via Program Manager by email at christine.wester@state.nm.us or by fax at (505) 841-6523. This is a great opportunity to become involved with guiding the future of Mi Via and all experience levels are welcomed.

Dates to Remember in January

January 2016

Sun	Mon	Tue	Wed	Thu	Fri	Sat
December 27	December 28	December 29	December 30	December 31 <i>Spending Reports Mailed to EORs</i>	1 <i>Xerox and State Offices Closed</i>	2 <i>Deadline to submit PRFs for 1/15/16 payment</i>
3	4 <i>Vendor Checks Received or Deposited</i>	5	6	7	8 <i>Paychecks and Vendor Checks Received or Deposited; end of the pay period</i>	9 <i>Deadline to submit timesheets, Mileage & PRFs for 1/22/16 payment; new pay period begins</i>
10	11	12	13	14	15 <i>Vendor Checks Received or Deposited</i>	16 <i>Deadline to submit PRFs for 1/29/16 payment</i>
17	18	19	20	21	22 <i>Paychecks and Vendor Checks Received or Deposited; end of the pay period</i>	23 <i>Deadline to submit timesheets, Mileage & PRFs for 2/5/16 payment; new pay period begins</i>
24 <hr/> 31	25	26	27	28 <i>Spending Reports Mailed to EORs</i>	29 <i>Vendor Checks Received or Deposited</i>	30 <i>Deadline to submit PRFs for 2/12/16 payment</i>

Mi Via Circle of Support

Agency Name	Contact Name	Phone	E-mail	Region(s)
AAA Participant Direction	Dave Murley	505-508-5524 or 505-450-5974	aaapd4@gmail.com	All of New Mexico
CNRAG, Inc. (Care Network Resource Assistance Group)	Gale Idstein	575-650-0053	gidstein@cnragusa.com	Metro, SE and SW
Consumer Direct Personal Care (CDPC)	Sandra Woodward Jacob Patterson	1-866-786-4999	sandraw@consumerdirectonline.net jacobp@consumerdirectonline.net	All of New Mexico
Los Amigos, LLC	Sergio Garcia	1-888-843-2621	Sergio@losamigosbs.com	Metro and NE
Self-Directed Choices	Janeth Montoya	505-508-1663 or 505-414-5580	janeth@sdchoices.com	All of New Mexico
UNM Center for Development and Disability (CDD)	Vonnie Sachse	505-272-4631	vsachse@salud.unm.edu	All of New Mexico
Visions Case Management	Charles Clayton	575-779-7419 or 1-888-588-9152	Charles@visionsnm.com	NE
Human Services Department / Medical Assistance Division – Exempt Services and Program Bureau PO Box 2348, Santa Fe, NM 87504-2348, Toll-free Phone: 1-888-997-2583, Fax: 505-827-7277 Manages the FMA/Xerox contract and the TPA/Qualis contract				
Kresta Opperman	Mi Via Unit Staff Manager Functions: Mi Via Waiver oversight, Xerox Issues		505-827-7776	Kresta.Opperman@state.nm.us
Christine Baca	Mi Via Unit Contract Manager Functions: Mi Via Waiver oversight, Xerox Issues		505-476-7254	ChristineL.Baca@state.nm.us
Justina Vigil	Mi Via Participant Issues Resolution & Eligibility Functions: Qualis Issues, Allocation Issues, HSD/ISD Issues		505-476-7255	JustinaJ.Vigil@state.nm.us
Department of Health / Developmental Disabilities Supports Division 5301 Central NE, Suite 203, Albuquerque, NM 87108. Phone: 1-800-283-5548 Operates the Mi Via Program for Developmental Disability (DD) and Medically Fragile (MF) Populations Oversees consultant agency contracts				
Christine Wester	Functions: Consultant Agency oversight, LRI Approvals, Consultant Oversight and Issues, Fair Hearings		505-841-5510	christine.wester@state.nm.us Fax: 505-841-6523
Iris Clevenger	Functions: Waiver Change Forms (Medically Fragile), Consultant Agency Change Forms (Medically Fragile), Allocation Issues (Medically Fragile)		505-841-2913	iris.clevenger@state.nm.us Fax: 505-841-2987
Regina Lewis	Functions: Environmental Modifications (E-mods), Allocation Issues, Fair Hearings, Consultant Oversight/Issues, Participant Issues, LRI Coordination		505-841-5519	regina.lewis@state.nm.us Fax: 505-841-6523
Qualis Health PO Box 20910, Albuquerque, NM 87154-0190 Phone: 1-866-962-2180				
Care Coordination				
Blue Cross Blue Shield	1-877-232-5518, option 3		www.bcbsnm.com/community-centennial	
Molina Healthcare	1-855-315-5677		www.molinahealthcare.com	
Presbyterian	505-923-5200		www.phs.org/centennialcare	
United Healthcare	1-877-236-0826		www.myuhc.com/communityplan	