



Presentation of the Mi Via Self-Directed Waiver Standards and Services

Beginning August 2015, the Department of Health/Developmental Disabilities Supports Division (DOH/DDSD) will conduct presentations of the Mi Via Self Directed Waiver Services Standards for purposes of general information and to go over revisions to the current Standards in response to new rules from the Center for Medicare and Medicaid Services (CMS).

In an effort to accommodate availability for attendance, there will be two presentations offered; one in the morning and the other in the afternoon. Presentations will be held in Gallup, Farmington, Taos, Santa Fe, Roswell, Las Cruces, and Albuquerque. These presentations are open to all Mi Via participants/families/guardians, Employers of Record (EOR), vendors, employees, stakeholders, and other interested parties.

Please be advised that there will be seating limitations, seating is on a first come first served basis. Additional sessions may be scheduled as needed. A copy of the presentation will be posted to the Mi Via website, www.mivianm.org in August, 2015.

Presentations dates, times, and locations are below:

Northwest Region (Gallup and Farmington)

August 17th in Gallup for 9:30am - 12pm and 1pm - 3:30pm
Lighthouse Church
2045 Westview St.
Gallup, NM 87301

August 18th in Farmington for 9am -11:30am and 1pm -3:30pm
DDSD/PHD Office
355 South Miller
Farmington, NM 87401

Northeast Region (Taos and Santa Fe)

August 26th in Taos for 9:30am - 12pm and 1:30pm - 3:30pm
Kit Carson Electric Conference Room
118 Cruz Alta,
Taos, NM 87571

September 28th in Santa Fe for 9:30am -12pm and 1pm -3:30pm
SPO Auditorium,
2600 Cerrillos Rd
Santa Fe, NM 87505

Southeast Region (Roswell)

September 14th in Roswell for 9:30 - 12pm and 1pm - 3:30pm
NM DOT Training Academy
132 Earl Cummings Loop
Roswell, NM 88203

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Southwest Region (Las Cruces)

September 15th in Las Cruces for 9am -11:30am and 1pm - 3:30pm
Branigan library
200 E. Picacho Ave
Las Cruces, NM 88001

Metro Region (Albuquerque)

September 29th in Albuquerque 9am -11:30am and 1pm - 3:30pm
DDSD/Metro Conference Room
5301 Central NE Suite 1700
Albuquerque, NM 87108

Mi Via

Contact Information:

Phone: 1-866-916-0310
8:00 am to 5:00 pm Mon. - Fri.

Toll-free Fax: 1-866-302-6787

E-mail: mi.via@xerox.com

Web: <http://www.MiViaNM.org>

Physical Address:

1720-A Randolph Rd SE
Albuquerque, NM 87106

If you would like to sign up for training to use **FOCoSonline** to review/approve timesheets and check your budget, call Mi Via at 1-866-916-0310

Note:

The Mi Via Advisory Committee works with the State to share information and help with communication among all Mi Via Participants.

Qualis Health is the Third Party Assessor (TPA) for Mi Via. They are responsible for reviewing and approving the Service and Support Plans (SSP).

Mi Via Service Description Update

The service description for Customized Community Support has been recently revised to add language to the current service description that promotes opportunities for further community access and involvement for Mi Via participants. This revision reflects new program rules put in place by the Centers for Medicaid and Medicare with regards to community participation. A Director's Release from the Developmental Disabilities Supports Division is included with the August 2015 Mi Via Newsletter which outlines this revision which is effective June 30, 2015. A presentation on the revised service description will be included as part of the Mi Via Standards trainings scheduled statewide. Please be advised this newsletter includes information regarding the details of the Mi Via Standards training. The Director's Release is also available on the Mi Via website at: <http://archive.mivianm.org/MiViaPublications.htm>

FOCoSonline Browser Support

Currently, FOCoS Innovations does not restrict access to FOCoS-**online** for any browser or browser version. However, using out-of-date browsers can pose security risks. FOCoS has aligned its practices with Web Browser Vendors and only supports the two most current versions of Firefox, Internet Explorer, Chrome, and Safari. As of July 6, 2015, if you are not using a current browser version, you will begin receiving a "Warning" message when you log into FOCoS-**online**. Beginning August 5, 2015, if you are not using a current browser version, you will not be able to successfully log into FOCoS-**online** until you upgrade your browser. At this time FOCoS**online** is not compatible with phones or tablets so trying to access FOCoS-**online** on your phone or tablet may yield unexpected or undesired results.

FOCoS encourages you to immediately check your browser version and verify you are using the most up-to-date browser version available. If you are not sure what browser version you are using, you can go to the following website: <http://www.whatismybrowser.com>. This website will display the browser version and will provide a link for you to download the most recent version.

Mi Via Fingerprinting Services Provided by Appointment

To better assist you and your employees, we have been doing fingerprinting by appointment only as of January 2, 2013. Appointments will be scheduled for Tuesdays and Thursdays for the Mi Via Albuquerque office between 8:00 am and 4:30 pm. You or your employees can contact the Mi Via Helpdesk during business hours at 1-866-916-0310 to schedule an appointment.

Dates to Remember in August

August 2015

Sun	Mon	Tue	Wed	Thu	Fri	Sat
July 26	July 27	July 28	July 29	July 30 <i>Spending Reports Mailed to EORs</i>	July 31 <i>Vendor Checks Received or Deposited</i>	1 <i>Deadline to submit PRFs for 8/14/15 payment</i>
2	3	4	5	6	7 <i>Paychecks and Vendor Checks Received or Deposited; end of the pay period.</i>	8 <i>Deadline to submit timesheets, Mileage & PRFs for 8/21/15 payment; new pay period begins</i>
9	10	11	12	13	14 <i>Vendor Checks Received or Deposited</i>	15 <i>Deadline to submit PRFs for 8/28/15 payment</i>
16	17	18	19	20	21 <i>Paychecks and Vendor Checks Received or Deposited; end of the pay period.</i>	22 <i>Deadline to submit timesheets, Mileage & PRFs for 9/4/15 payment; new pay period begins</i>
23 <hr/> 30	24 <hr/> 31	25	26	27 <i>Spending Reports Mailed to EORs</i>	28 <i>Vendor Checks Received or Deposited</i>	29 <i>Deadline to submit PRFs for 9/11/15 payment</i>

Mi Via Circle of Support

Agency Name	Contact Name	Phone	E-mail	Region(s)
AAA Participant Direction	Dave Murley	505-508-5524 or 505-450-5974	aaapd4@gmail.com	All of New Mexico
CNRAG, Inc. (Care Network Resource Assistance Group)	Gale Idstein	575-650-0053	gidstein@cnragusa.com	Metro, SE and SW
Consumer Direct Personal Care (CDPC)	Sandra Woodward Jacob Patterson	1-866-786-4999	sandraw@consumerdirectonline.net jacobp@consumerdirectonline.net	All of New Mexico
Los Amigos, LLC	Sergio Garcia	1-888-843-2621	Sergio@losamigosbs.com	Metro and NE
Self-Directed Choices	Janeth Montoya	505-508-1663 or 505-414-5580	janeth@sdchoices.com	All of New Mexico
UNM Center for Development and Disability (CDD)	Vonnie Sachse	505-272-4631	vsachse@salud.unm.edu	All of New Mexico
Visions Case Management	Charles Clayton	575-779-7419 or 1-888-588-9152	Charles@visionsnm.com	NE
Human Services Department / Medical Assistance Division – Exempt Services and Program Bureau PO Box 2348, Santa Fe, NM 87504-2348, Toll-free Phone: 1-888-997-2583, Fax: 505-827-7277 Manages the FMA/Xerox contract and the TPA/Qualis contract				
Melanie Buenviaje	Mi Via Unit Staff Manager Functions: Mi Via Waiver oversight, Xerox Issues	505-827-3176	Melanie.buenviaje@state.nm.us	
Christine Baca	Mi Via Unit Contract Manager Functions: Mi Via Waiver oversight, Xerox Issues	505-476-7254	ChristineL.Baca@state.nm.us	
Department of Health / Developmental Disabilities Supports Division 5301 Central NE, Suite 203, Albuquerque, NM 87108. Phone: 1-800-283-5548 Operates the Mi Via Program for Developmental Disability (DD) and Medically Fragile (MF) Populations Oversees consultant agency contracts				
Christine Wester	Functions: Consultant Agency oversight, LRI Approvals, Consultant Oversight and Issues, Fair Hearings	505-841-5510	christine.wester@state.nm.us Fax: 505-841-6523	
Iris Clevenger	Functions: Waiver Change Forms (Medically Fragile), Consultant Agency Change Forms (Medically Fragile), Allocation Issues (Medically Fragile)	505-841-2913	iris.clevenger@state.nm.us Fax: 505-841-2987	
Regina Lewis	Functions: Environmental Modifications (E-mods), Allocation Issues, Fair Hearings, Consultant Oversight/Issues, Participant Issues, LRI Coordination	505-841-5519	regina.lewis@state.nm.us Fax: 505-841-6523	
Qualis Health PO Box 20910, Albuquerque, NM 87154-0190 Phone: 1-866-962-2180				

DEVELOPMENTAL DISABILITIES SUPPORTS DIVISION (DDSD)

DIRECTOR'S RELEASE (DR)

EFFECTIVE DATE: June 30, 2015

Signature Date:	6/24/2015
FROM:	Signature on File _____ Cathy Stevenson, DDSD Director
TO:	Mi Via Consultants, Participants, Guardians, Employees and Vendors
SUBJECT:	Update to 2009 (Revised 2012) Mi Via Service Standards: Service Descriptions (Appendix A)

I. SUMMARY:

This Director's Release provides guidance for a revision to the existing 2009 (Revised 2012) Mi Via Waiver Standards (Appendix A: Service Description for Customized Community Support). This revision is in response to changes in the Centers for Medicare and Medicaid Services (CMS) rule requirements for Home and Community Based Settings (HCBS) released January 16, 2014. This revision is required as part of meeting DDSD's obligations set forth in the Statewide Home and Community-Based Services Transition Plan which outlines DDSD strategies to accomplish compliance with the new federal requirements.

II. SPECIFIC SECTION OF THE REQUIREMENTS AFFECTED BY THIS RELEASE:

- A. 2009 (Revised 2012) Mi Via Waiver Standards: Service Description for Customized Community Supports (Appendix A)

III. REQUIREMENT AMENDMENT(S) OR CLARIFICATIONS:

- A. This revision is to include the following language into the definition of the 2009 (Revised 2012) Mi Via Waiver Standards for Customized Community Supports:
 - I. This service is to be provided in an integrated community-based setting that supports opportunities for participants to access, as well as actively engage with, their preferred community resources and activities that includes others in their community. Customized Community Supports are expected to be provided in integrated community settings such as community-based day programs and community centers and can take place in non-institutional and non-residential settings including typical integrated community settings as specified in the participant's service and support plan (SSP).

IV. REFERENCES

Mi Via Home and Community Based (1915c) Waiver
2009 (Revised 2012) Mi Via Service Standard Descriptions (Appendix A)

DDSD 6/30/15