

CSC Quarterly Directors meeting 4-21-22

Agenda 9:00 am to 9:45am

Topic	Notes
DDSD staff changes	<p>Evangeline (Vangie) Yanez evangeline.yanez@state.nm.us is CPB Bureau Chief</p> <p>DDSD will be posting for the SW Manager position – contact Christina Hill with specific questions – locations outside of Santa Fe may be considered.</p> <p>Contact Christina Hill christina.hill@state.nm.us and Lizette Lujan lizette.lujan@state.nm.us with SW daily operations questions.</p>
Training Hub	<p>If there are any CSCs who have already completed the CSC Orientation Training with Jennifer Roth but are not showing as completed on their transcript, please send an email with the names and dates of completion to Lizette at: lizette.lujan@state.nm.us. Also, ddsd.trainingcompli@state.nm.us will forward to any emails regarding this matter as well.</p> <p>New CSCs needing the CSC orientation training, please contact Christina and Lizette for training materials. A competency will need to be completed after review of materials and then compliance will be marked in the Training Hub. The UR for the competency will be provided on an individual basis after CSC contacts Christina and Lizette.</p> <p>Numbered Memo is coming soon to include ANE as an annual training requirement and Keys to Health replacing Indications of Illness and Injury.</p>
SW Offers and Super Allocation	<p>Plan is for next batch of SW Offers to go out in July New Information 4/25/22:-Next offers TBD</p> <p>Someone can contact Intake and Eligibility at any time to request a SW offer.</p>

SW Transitions – Mi Via Waiver DD Waiver	<p>Use tool kit Service Planning & Budgets (nmhealth.org)</p> <p>ISD and TPA issues to be covered in HSD SW Operations Meeting facilitated by Victoria Herrera. Send her agenda requests to Victoria.herrera@state.nm.us</p> <p>DDSD researching checklist of items that need to be closed out to close a person’s record – including deactivating participants in the Training Hub (under self-direction) and discharging from Therap. DDSD also researching method of alerting CSCs to status of individuals in the Supper Allocation Plan.</p> <p>Please close cases where no contact is achieved in pre-eligibility for 90 days.</p>
PALCO Transition	<p>Keep alert to EVV and Transition announcements. PALCO transition Go Live date is not 4/21/22 and information is coming out through weekly EVV newsletters.</p>