

**Summary Statewide Case Management Director's Meeting
July 22, 2021 10:00 a.m. to 12:00 p.m.**

HSD

Status of DDW Renewal

- The DDW is currently in Request for Additional Information (RAI) status with CMS. The state has met with CMS and will submit responses to their questions by July 30. Until the waiver renewal is approved, HSD will continue to operate under an extension of the previously approved waiver. That means that currently there are no changes.
- ICF to Waiver transfers – ICF managed care exemption
 - Under rule when an individual is discharged from an ICF the individual maintains their managed care exemption for 60 days. This means that when someone transitions from an ICF to the DDW that individual will not immediately be able to enroll with an MCO. Instead that individual will need to access Medicaid services and prescriptions through Fee For Service. If you need assistance with this process, please contact MAD for guidance.
- New TPA website-The new web address is:
<https://comagine.org/program/new-mexico-medicaid>
 - Comagine Health has completed their website migration from Qualis Health to Comagine Health.
 - Effective July 1, 2021, the New Mexico Medicaid webpages on qualishealth.org moved to the new website.
 - The New Mexico Medicaid webpages on the Qualis Health website will be automatically redirected to the new Comagine Health website for the first year. After July 2022, automatic redirections will not occur so please save the new website for future reference.
 - If you have any questions regarding the new website, please contact Comagine Health at 1-866-962-2180 Monday-Friday from 8:00 am to 5:00 pm.

Clinical Services

ARM Supports 18 - 20-Year-Old Eligible for Aspiration Risk Management

- Aspiration Risk Management (ARM) is a disease management program for minimizing the risk of aspiration and aspiration pneumonia in adults (21yrs. and older) and young adults (18-20 years old).

ARM Screening

- ARM screening is required for all adults and young adults on the DD Waiver who receive Living Supports (Family Living, Supported Living, IMLS) and Customized Community Supports Group (CCS-Group).
- For all adults and young adults allocated to the DD Waiver who do not receive CCS-Group or Living Supports, but receive other DD Waiver services, Aspiration Risk Screening and ARM supports are optional.

ARM Supports Explained

- ARM supports are explained to the person/guardian by the CM, so that they may make an informed decision.
- If there is a concern about possible aspiration risk, Adult Nursing Services (ANS) must be added to the budget so that the nursing assessment, including aspiration risk screening may be completed.

Decision Consolation Process

- After the ARST is completed, the CARMP is developed and presented to the person and guardian. At that time, the CARMP may be accepted; all or part may be edited; or the CARMP may be entirely deferred by using the Decision Consultation Process (DCP).

Therapy Services

- ARM only
- If needed for other services such as learning, communicating, getting in and out of a vehicle
 - Use services available in school –EPSDT
 - The Early and Periodic Screening, Diagnostic and Treatment (EPSDT) benefit provides comprehensive and preventive health care services for children under age 21 who are enrolled in Medicaid.
 - EPSDT is key to ensuring that children and adolescents receive appropriate preventive, dental, mental health, and developmental, and specialty services.
 - MCO will need PCP script-guardian

Prevent Therapy Expansion

- Expansion or “Creep” refers to changes, continuous or uncontrolled growth in a project or Therapist’s scope.
- If they are on the budget for ARM, they should not be used for other therapies as well.
- Remember:
 - Schools or EPSDT are the primary source of funding for therapy for anyone under 21!
 - Contact CSB if you have any questions.

Daniel Lucero-Bureau Chief-Litigation Management Bureau

On July 1, 2021, the DDS went live with enhancements to the Regional Office Request for Assistance (RORA) System. The changes implemented improve DDS’s ability to quickly and effectively respond to stakeholders and better ensure health and safety. Additionally, RORA database enhancements improve DDS’s ability to precisely capture the reason a RORA is submitted and this will result in more powerful - more actionable data. Here are some of the specific features:

- All submitted RORAs are assessed for risk by DDS Regional Office staff and DDS subject matter experts.

- DDSD now requires a faster DDSD response time when care issues and high-risk situations are identified.
- There is increased collaboration and oversight when care issues and high-risk situations are identified.
- The Risk Categories and the corresponding response times required are:
 - **Priority 2 Non-CARE Issue:** These are non-care issues that do not involve a threat to health, safety or well-being. This category often pertains to documentation issues.
Required DDSD response time is no more than 5 business days.
 - **Priority 1 Care Issue:** These are issues that if not effectively addressed, are likely to become an urgent health/safety concern soon.
Required DDSD response time is no more than 48 hours.
 - **Emergency Care Issue:** These are issues that relate to urgent health, safety or environmental concerns. These are unsafe situations in which a remedy is not already in place. If you are on-site, these issues may require that you not leave the situation until it is addressed. For individuals found to have immediate needs where abuse, neglect or exploitation is suspected, you are required to call the IMB hotline number. **1-800-445-6242.**
Required DDSD response time is “as soon as possible” but not to exceed 12-hours

****To assist DDSD in making risk determinations, RORA submitters are strongly encouraged to include all relevant information known that would be helpful for evaluating risk. ****

Justin Stewart Therap Unit Supervisor

Therap Updates

- The Therap Unit would like to set-up a CM Therap Provider Administrator Quarterly Mtg. We will send an email with a Smartsheet Form to find the best date and time.

Therap MAR Transition

- The Therap MAR will be required for use by all providers who assisted with medication delivery one year from the effective date of the new standards.
- DDSD will have training tracks at the NM Therap Conference in October specific to MAR, we have set internal milestones for transition guidance, and we will have written material posted.

DDSD-Community Programs Bureau

- Continue utilizing DD Waiver Service Standards effective date 01-01-2019 until HSD/DDSD receives CMS approval for DD Waiver application.
- DDSD will release the Revised/New DD Waiver Standards, Clinical Criteria, and BWS for Children/Adults, and JCM once HSD/DDSD receives CMS approval for DD Waiver Application.

Next Meetings for 2021:

10/21/2021 10:00 a.m. to 12:00 p.m. Quarterly DDW Case Management Director Meeting