Policy and Quality Subcommittee Summary

June 10, 2020
10am-12pm

Attendees: Gabriela Ramos, Christina Barden, Leanna Major, Jenny Bartos, Amira Rasheed, Lecie McNees, Chris Futey, Cathy Salazar, Angelique Tafoya

- The committee discussed the new Abuse, Neglect and Exploitation (ANE) On-line Training. The name of it is ANE Awareness. This online training went live on 6-10-20. This is a universal training for all waivers.
- The committee discussed the advocate videos that have been recorded for use in Developmental Disability Supports Waiver (DDW) trainings. These videos are in the process of being reviewed.
- The committee discussed our current training environment. We are currently requiring Individual Specific Training (IST) and ANE trainings. We will begin to require the new ANE Awareness training and discontinue the ability to use the ANE refresher training as a requirement during the COVID crises.
- We have made DDSD core trainings available via live stream.
- The committee discussed how live stream trainings are going.
- The committee discussed the recommendations for face to face trainings once re-opening occurs related to face to face trainings. Discussion included:
  1. Allowing providers to decide how many trainees can attend with six feet social distancing, appropriate sanitization, and face masks.
  2. There might be resistance by providers to return to face to face training. We may want to continue to allow on-line training as an option. There was a request for DDSD to continue to develop on-line capacity for all trainings.
  3. There was a recommendation to take a blended approach to trainings. There are trainings that we need to have face to face components. There may be the need to have the first part of the training online, then bring trainees in for face to face components in a socially distanced manner for skills demonstration.
  4. There was an example where there has been improvement related to ISP meetings via web. The participant/individual is less anxious and participates more. There has been an increase in family participation.
  5. There was discussion about the IST checklist on the ISP form that requires input from the team to identify “Skill”, “Knowledge”, etc. The entire team including provider agencies need to participate in this checklist development to be able to identify when an IST might need to be face to face or via some type of web based training.
- The committee discussed the need to develop a COVID specific training. Not everyone felt that the information about COVID was solid enough to be able to create a training without information changing. There was discussion about including it in Universal Precaution and/or Health and Wellness.
- Members of the committee would like an update on the new 14hrs of annual case management training.
- There should be consideration to include some type of pandemic response in provider policy. For example, how do you respond to medication shortage, food shortage, staff shortage, etc? How will you respond to a shelter in place order?