

Policy and Quality Sub-Committee Meeting
August 9, 2017
10am-1pm

Attendees: Doris Husted, Kathleen Cates, Jim Copeland, Chris Futey, Bill Myers, Shadee Brown, Kathy Baker, Carrie Roberts, Gabriela Ramos, Lecie McNeese, Virginia Lynch

1. RORI Policy status-Shadee Brown

-changes in RORI process: Policy and Procedure currently with OGC. Major change is broadening the purpose of the RORI. Opening RORI up for anything that someone would want to submit and that it is not just seen as a negative report. Director Jim Copeland recommended an individual/provider/systems issue be indicated on the form. Another change was approval of the requestor to close the RORI. This was holding up the process. This added level of closure from RO Director. They will provide approval for adequately addressing the issue. Kathleen: Who is auditing the regional director? If the RO is addressing the RORI they should not be the same person to approve it. RORI will be sent Via Therap/SCOMM. How do family members send them in if they do not have an SCOMM? We will follow up on how many advocacy groups or guardian agencies have SCOMM. Per Shadee we can bring some of this aggregated data to ACQ/ADDPCP. Shadee will take feedback from today's meeting to OGC.

Jim discussed the QMB Survey revision. We are in the initial stages of reviewing and revising the TAGs and COP's. Kathleen asked if parents can give some feedback to this process. Jim discussed some of the know you rights issues, ie having the right to live where you want. How does the individual receive support for this? Kathleen requested that state provide a space to discuss the realities of know your rights and how providers can work together to make it successful. Kathleen would like to create some goals around know your rights in the ACQ Wiseplan.

ANE training was discussed. People feels that 8 hours is too long. The committee feels we need an abbreviated training for individuals receiving DDW services.

2. Case Management Data Summary Development: DDSD created a provider Data Summary. We are still refining some of the data to develop the ANE section of that summary. We have begun initial discussions on development of the CM summary. We discussed different data sources that can be using to create a CM Data Summary.

-using QMB survey-standard level tags? Use 4C12, 4C15

-using OR data: level of care data. Use JIVA for RFIs

-COE voids

-Allocation reports. Clients receiving services within 90 days of allocation.

-using CM Training data

-ANE referresher trainings annually

-IRC

3. National and Statewide employment comparisons.

Qualified Provider Project: looking at application process for SE providers. Adding data elements to the application. Test with one provider in FY18. Has QPP gone to OGC?

Just about to approach the agencies that are in that pilot. Have the coordinators approached Kathleen. Kathleen will send an email with some ideas and ask with a follow up face to face meeting. "How do we know we have a program or structure. There will be data points that will be part of the Qualified Provider Project.