

Summary for Statewide Case Management Director's Meeting
January 23, 2020 10:00 am to 2:00pm
Bank of The West Building 5301 Central Ave Albuquerque 17th Floor
Short Lunch Break /Working Brown Bag Lunch

Welcome and Introductions
HSD


- **Annabelle Martinez:** Annabelle Martinez was promoted to a leadership position within the Medical Assistance Division. She wanted to express that she enjoyed working with each Case Management Agency. Until the position is filled, please contact Melanie Buenviaje at Melanie.Buenviaje@state.nm.us or 505-827-1348.
- **Update to Level of Care Reminder Notices:** HSD has received final approval on the revised LOC Reminder Notices. The updated LOC Reminder Notices captures edits and comments that were received from the CMAC. The TPA has loaded the notices into their system and case managers will begin seeing the new LOC reminder notices for LOC's expiring in April and May. There may be a transition period where some clients will receive the old version of the notices and some may receive the old 90-day notice and the new 45-day notice. This transition period should end no later than May. HSD would like to thank everyone for their feedback to make the LOC Reminder Notices an easier document for the DDW population.
- **TPA Related Issues:** Selina Leyba is the contact for TPA related issues. Please try to resolve any issues with the TPA prior to contacting Selina for assistance. Selina's contact information is:


Selina.Leyba@state.nm.us

505-476-7255

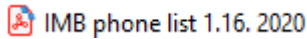
- **TPA has notified MAD that they are receiving calls from Case Managers for assistance with the MAD 046 forms.** The TPA recently received a call from a CM agency requesting a list of correct procedure codes for MAD 046 budgets. Such inquiries need to go to DDS Regional Case Management Coordinators for Case Managers to receive proper assistance.

Attachments for the letters:

 [MAD 748 Traditional LOC Final Notice \(0](#)

 [MAD 749 Traditional LOC 90 Day Notice](#)

Shadee Brown-DHI Updates

- **Friendly reminder the case manager will need to file RORA's if they are not getting safety plans from the responsible providers.**
- **IMB phone list attached:**


Casey Stone-Romero and Casilda Gallegos- Community Inclusion













Case Management & Employment Pilot

- **Overview of first round of pilot**
- **Feedback from participants**
- **Review of CM & Employment Pilot Application for Round 2**
- **Applications will be released to CM Directors and emailed out after meeting with due date of February 14, 2020**

Elizabeth “Betsy” Finley Clinical Services Bureau (CSB)

Review of available resources for persons with I/DD in New Mexico.

- **DDSD offers an array of supports for persons with IDD.**
- **Teams often do not reach out to access these resources.**
- **Brochures will be used to provide a brief review to refresh the CM's resource kit.**
- **Q & A are welcome**
- **Attachments:**

-  2015-03-23 updated BBS brochure
-  2020 BBS Crisis Brochure
-  CoC Brochure 1-7-20 (1)
-  CSB brochure 2020
-  ddmi clinic 1-7-20. rev
-  HDR brochure 1-7-20
-  making_the_most_brochure 1-7-20
-  NM DOH DDSD Regional Office Nurse C
-  SAFE Clinic Brochure 2020
-  Specialty Seating Clinic 2020
-  TEASC brochure 01.20
-  wheelchair brochure 11-8-19

Jacoba “Kotie” Viljoen – Clinical Services Bureau (CSB)

CARMP Review

- **Will start in February**

- Will request all docs from CM
- Docs may include: 2019 ARST, CARMP, ISP, All Training docs related to the CARMP.


CARMP Pilot


- Start with three agencies in Albuquerque, Farmington, and Roswell in February
- Therap access training will start for Therapist, RDs, BSCs, and CMs on February 25, 2020 at 1pm. There will be additional trainings. This training will be via Skype. We should get groups together and only one person accessing Skype while everyone follows along with their PC. This training will be with Kathy Baker.
- Training for the CARMP in Therap will start beginning of March into April.
- Guide will be sent prior to starting training.


12:00-12:20 Break -Working Brown Bag Lunch (20 minutes for break)


PM Cheryl L Frazine, Chief Bureau of Behavioral Support (BBS)

- BBS offers crisis prevention & intervention services, both DDW and Crisis funding that is not DDW
- BBS also oversees Socialization & Sexuality Education (SSE) and Preliminary Risk Screening & Consultation (PRSC) services
- Other contracted resources managed by BBS available to persons eligible & on DDW (TEASC, ASNC, DDMI) will be discussed
- Q & A are welcome
- Attachments:

 2015-03-23 updated BBS brochure

 ABQ.Spring.2020mg edit

 DDW Crisis Staffing Fact Memo

 TEASC brochure 01.20


DDSD-Community Programs Bureau Updates and Check-ins

- DDW Renewal- Links to documents on DOH-DDSD website:
<https://nmhealth.org/publication/view/meeting/5576/>
<https://nmhealth.org/publication/view/meeting/5492/>

Retro-90 days

- DDSD provided a draft of a memo Timely Budget Submissions and Retroactive Budget Approvals.

OR Tips and updates

Attachment:  CORE DDSD_Quarterly Meeting_01.2020_V2

Supports Waiver Updates

- **The link to the DDS D Supports Waiver Page:**
<https://nmhealth.org/about/ddsd/pgsv/csw/>
- **DDS D anticipates updates to the web page in the next two weeks to include new Supports Waiver fact sheets.**

1915C

- **Several CM Directors have expressed a desire to begin receiving this information regularly again. The 1915C list will be provided monthly.**
- **If your individual has been technically denied, please take appropriate action as soon as possible.**

2020 Meeting Schedule 10:00 am-2:00pm Bank of the West 17th Floor

Next Meetings:

04/23/20 10:00 a.m. to 2:00 p.m. Quarterly DDW Case Management Director Meeting

07/23/20 10:00 a.m. to 2:00 p.m. Quarterly DDW Case Management Director Meeting

10/22/20 10:00 a.m. to 2:00 p.m. Quarterly DDW Case Management Director Meeting