Mi Via Enrollment Credentialing Timelines:
September 2012:

Pre-Hire Packet Processing		
Complete Pre-hire	**Incomplete Pre-hire**	**COR Turnaround Time (Days)**
119	24	0.54
Employee Credentialing		
New (Complete) Employee Packets Complete	**New (Incomplete) Employee Packets**	**Credentialing Turnaround Time (Days)**
255	22	3.66
Vendor Credentialing		
New (Complete) Vendor Packets Complete	**New (Incomplete) Vendor Packets**	**Credentialing Turnaround Time (Days)**
25	38*	4.8**

*Incomplete rate increased due to incorrect/incomplete W-9
**Vendor turnaround time increase due to one case requiring state approval.

August 2012

Pre-Hire Packet Processing		
Complete Pre-hire	**Incomplete Pre-hire**	**COR Turnaround Time (Days)**
129	35	0.86
Employee Credentialing		
New (Complete) Employee Packets Complete	**New (Incomplete) Employee Packets**	**Credentialing Turnaround Time (Days)**
117	35	3.40
Vendor Credentialing		
New (Complete) Vendor Packets Complete	**New (Incomplete) Vendor Packets**	**Credentialing Turnaround Time (Days)**
58	17	3.96