

**Health System Innovation**  
**July 15, 2015 Healthcare Committee Notes**

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| Payment Model Committee |   |                            |                                      |

| Topic   | Discussion   | Next Steps/Follow-Up/<br>Barriers  |
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| <b>Introductions</b>  | (see above)  |  |
| <b>Discussion Questions</b>   |  |  |
| Your team is charged with transforming healthcare for NM. What are the 3-5 most important health priorities this plan needs to address? | <ol style="list-style-type: none"> <li><b>1. Payment system reinforces the health system we want.</b> (But the system needs to shift to a culture of well-being.)</li> <li><b>2. Simplify the administrative practices by standardization across MCO's for</b> claims, prior authorizations, portals, performance metrics, bundled payments, and/or shared CHW's</li> <li><b>3. Better access for services</b> (Transportation, quality food, coordination of care at community and provider level, behavioral health, technology)</li> <li><b>4. Education</b> (in terms of cultural competency, whole body/mind integration, prioritizing the "at risk" population, prevention)</li> <li><b>5. Funding</b> (especially how to pay for services currently unpaid)</li> <li><b>6. CHW utilization</b></li> </ol> | <p>How will we pay?<br/>           What will be the appropriate payment methods look like?</p> |

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| <p>What specific components would you include in your plan?</p> <p>~Patient centered medical home – what would this look like?<br/>~ How would you integrate behavioral health? Oral health? Your goal is an integrated, coordinated and innovative healthcare system for our state.</p> | <ul style="list-style-type: none"> <li>• The plan would include finding diverse funding sources that would be sustainable.</li> <li>• The plan would include re-evaluating CPT Codes to “de-incentivize” high cost medical procedures and to place additional value on lower-cost items like vaccinations and well-child checks.</li> </ul> <p>The PCMH:</p> <ul style="list-style-type: none"> <li>• Will be certified to NM standards with set outcome measures.</li> <li>• Would meet the needs of the patients “where they are.” <ul style="list-style-type: none"> <li>*Be open later hours to accommodate work schedules.</li> <li>*Be able to accommodate walk-ins.</li> </ul> </li> <li>• Include pharmacy services in the medical home.</li> <li>• Would have a shared saving model among providers.</li> <li>• Would avoid bill-focused payment / fee for service. It would use a PMPM or Capitation model.</li> <li>• Will undertake a value-based payment change.</li> <li>• Will make CHW/Promotores an integral member helping clinics address social determinants of health and coordination of care/ outreach.</li> <li>• Would have integrated Behavioral Health.</li> <li>• Will be aligned with school based health clinics.</li> <li>• Will have a large emphasis on prevention and education.</li> </ul> | <p>~ Option: Increase property taxes to make funds sustainable.<br/>~ Need law &amp; policy-makers to be on board.<br/>~ Initiate a non-political “backbone agency” to facilitate and allocate services to under-served areas.</p> <p>PCMH Model will not necessarily be a “one size fits all” one and will most likely vary slightly from community to community.</p> <p>Behavioral Health has too many demands on providers and too many regulations.</p> |
| <p>What resources do we already have in place? Which areas are better served (have more resources) than others?</p>  | <ul style="list-style-type: none"> <li>• Project Echo</li> <li>• 638 systems</li> <li>• Existing PCMH Structures</li> <li>• Health QHC’s</li> <li>• CHW Programs, EMT programs, home visiting programs</li> <li>• Health Councils</li> <li>• Telehealth</li> <li>• Health Homes</li> <li>• Treatment Centers</li> </ul>   | <p>We need to consider the unique needs and characteristics of a given community and start there.</p> <p>We should look to find which doctors are supporting these models.</p>  |

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| <p>What are the gaps?<br/>And what specific ideas do you have to bridge those gaps?</p>        | <ul style="list-style-type: none"> <li>• Behavioral health needs partnerships with doctors.</li> <li>• Working in individual silos with no avenue to access data.<br/><i>*Break down the silos to integrate and coordinate the system and community.</i></li> <li>• Information sharing gaps due to HIPAA.<br/><i>*Pass legislation or regulations that allow the process for information sharing to flow easier</i></li> <li>• APCD needs<br/><i>*Outcomes-based data is needed.</i></li> <li>• Transportation needs</li> <li>• Education needs<br/><i>*Utilize school based health centers for education purposes.</i></li> <li>• Funding</li> <li>• Workforce training and retention is needed to have an adequate number of providers at different levels available to meet the population needs.<br/><i>*Build in incentives to support existing NM residents become health care providers in their communities (“home grown” providers).</i></li> <li>• A need for more providers to fill NM needs.<br/><i>*Reciprocity laws for licensed providers should make it easier for out of state providers to work in New Mexico.</i></li> </ul> | <ul style="list-style-type: none"> <li>• Create incentives to providers for integrated care.</li> <li>• We need to have data-driven community planning.</li> </ul> |
| <p>How would you propose transforming payment to align with and incentivize your new plan?</p> | <p>~ Unique payment designs to a network of providers where no one provider owns the patient.<br/> ~ Hybrid payment models to address/fund coordination of care.<br/> ~ Salaried providers in place of fee-for-service methods.<br/> ~ Insurance provider covers all and patient decides where to go based on best care reputation of care service.<br/> ~ Pay for wellness programs<br/> ~ Pay for care coordination among BH and other providers.</p>  | <p>How can we eliminate the payment culture?<br/><br/>Look at/consider the Vermont model</p>   |
| <p><b>Report Out Preparation</b></p>   |  |  |

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| <p>Identify at least 4 recommendations for the model design that you'd like to provide to the HSI Steering Committee. These will be presented during the report out.<br/>15 minutes</p> | <ol style="list-style-type: none"><li>1. Include broad utilization of Community Health Workers/ Promotores in the health (care) system- CSW shared across MCO Payers.</li><li>2. Ensure adequate technology for information-sharing among providers.</li><li>3. Ensure standardization of administrative processes</li><li>4. Understand plan costs and cost-drivers to be able to identify opportunities for cost-savings.</li><li>5. Pay for initiatives to promote wellness</li><li>6. Incentivize promotion of preventative measures while de-incentivizing high cost medical procedures.</li><li>7. Use per member per month (PMPM) contracting and risk management.</li><li>8. Return a portion of shared savings to support the community.</li><li>9. Use shared savings to fund education and prevention in schools.</li><li>10. Be responsive to community needs.</li></ol> |  |
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