



CRISIS PREVENTION

Crisis prevention support aims to decrease or prevent the risk for a person to experience a crisis situation and continue to live the highest quality of life possible in his/her community.

This support is tailored to the person and his/her situation and may include the following assistance:

- An In-Depth Assessment
- Inter-disciplinary Team (IDT) Meeting Attendance
- Technical Assistance
- Training
- Behavioral Support Consultation
- Positive Behavior Support Review
- Behavioral Crisis Intervention Plan
- Other Behavioral Plan Review & Assistance
- Preliminary Risk Screening Consultation & Referral
- Referral to Other Community Resources

CRISIS INTERVENTION

The BBS will provide support tailored to the specific need for relief, support, and/or protection for the person and their network of support during a crisis situation.

SUPPORTS

Support is available in the following ways:

- **TRAINING**
For Family, Team & Providers
- **MENTORING**
IDT Meeting Attendance
Behavioral Support Consultation
- **TECHNICAL ASSISTANCE**
Positive Behavior Support
Behavior Plan Review/Assessment
- **REFERRALS**
Specific Needs
University of New Mexico TEASC
Preliminary Risk Screening
- **FOLLOW-UP**
Post Crisis

CRISIS RESPONSE TEAM

The Crisis Response Team (CRT) can include any combination of the following according to region:

- BBS Regional Crisis Specialist
- BBS Regional Behavioral Specialist
- BBS Statewide Crisis Coordinator/Administrator
- BBS Statewide Training Coordinator
- BBS Clinical Director
- BBS Bureau Chief
- BBS Consultant
- DDS Regional Staff



TRAINING

For Family, Team & Providers

BBS offers a variety of educational training, which are designed to address and manage crisis situations.

- Person Specific Planning & Crisis Prevention
- Positive Behavior Support
- Human Rights Committee
- Sexuality
- Neuropsychological Disorders
- De-Escalation
- Other trainings that address specific issues for a person or recommended by BBS

TECHNICAL ASSISTANCE

Technical assistance may be provided by the Bureau of Behavioral Support and enhanced with the support and expertise of the DDS Regional Office. Technical assistance is customized to the individual and his/her specific crisis situation.

LEVELS OF RESPONSE

There are three levels of response implemented by the CRT for crisis prevention and intervention.

Tier I

The Crisis Response Team offers training and technical assistance to the provider agency so they can best support an individual.

Tier II

The Crisis Response Team provides on-site support and mentoring to the direct support personnel (DSP) who are responsible for the care of an individual. *This includes Tier I activities as needed.*

Tier III

The BBS identifies a crisis provider agency for the direct provision of crisis support services for an individual, either at the individual's home or other residential settings. *This includes Tier I and Tier II activities as needed.*

POST CRISIS ACTIVITIES

These activities are addressed in Debriefing Meetings:

- A Clear Account of the Incident/Crisis
- Antecedents
- Positive Behavior Supports Assessment/Plan
- Actions Taken
- Crisis Response
- Recommendations
- Assigned Agency/DSP Follow-Up
- Other Relevant Information between the Crisis Response Team and provider agencies.

CONTACT US

During Business Hours

A Crisis/Behavioral Specialist will assist you.

Metro Region

505.841.5500/ 800.283.5548

Northeast Region

575.758.5934/ 866.315.7123

Northwest Region

505.863.9937/ 866.862.0448

Southeast Region

575.624.6100/ 866.895.9138

Southwest Region

575.528.5180/ 866.742.5226

After Hours & Weekends

CRISIS LINE

505.250.4292



The Bureau of Behavioral Support will take the lead in developing system capacity to establish, increased, effective positive behavior support services; strengthened provider capacity to identify, prevent and/or minimize emergent crises.

Bureau of Behavioral Support

Developmental Disabilities Supports Division
5301 Central Ave. NE, Ste. 1700
Albuquerque, NM 87108



BUREAU OF BEHAVIORAL SUPPORT

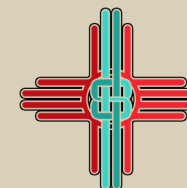
NEW MEXICO
DEPARTMENT OF
HEALTH

CRISIS RESPONSE SERVICES



The Bureau of Behavioral Support (BBS) provides statewide crisis support and assistance to people with intellectual and/or developmental disabilities, their families, team, or support-providers when a person is in a crisis situation affecting health, safety, or community involvement.

Crisis Prevention and **Crisis Intervention** services are provided to help support and stabilize a person's behavioral or medical condition in collaboration with the individual's network of support.



Bureau of Behavioral Support

Developmental Disabilities Supports Division
New Mexico Department of Health