NMSIIS Data Exchange FAQs

1. What should I do to get ready for data exchange?
   a. You should reach out to the NMSIIS Data Exchange coordinator. The NMSIIS DX Coordinator will have information that you can pass on to your vendor to make the request. Documentation will also be handed out for you to fill out.
      i. Participant Organization Agreement
      ii. User Security Agreement
      iii. NMSIIS Provider EHR Information Sheet.
   Please review NMSIIS Data exchange Participation Process PDF.

2. How long will it take for my location to become a participating Data Exchange (DX) provider?
   a. It may take a minimum of 6 weeks for a location to actively participate in data exchange. Successfully moving from the testing phase into production is dependent upon receipt of all required information when requested and taking into consideration that there are no identified issues while participating in the testing phase.

3. What immunization data fields are required to be reported in NMSIIS?
   a. Below is a message example with the areas highlighted on what NMSIIS must receive in order to make the message a successful transfer. Although NMSIIS would prefer to have all fields populated we understand that vendors have different capabilities. During testing phase we will go over message structure and desired results. The green highlighted portion is what NMSIIS reviews if the location is actively participating in the Vaccines For Children (VFC) Program.

   MSH|^~\&|TestApplication|NM9999|WebIZ|NMSIIS|20190924084638.177-0600||VXU^V04^VXU_V04|NM9999388540000000232|T|2.5.1||ER|AL||Z22^CDCPHINVS
   PID|1||000000002^^^NM9999^MR~111111111^^^NM9999^SS||SIMPSON^BART^M^^^^L||19990101|M
   ORC|RE||9999^NMSIIS
   RXA|0|1|19990101|||08^Hep B, ped/adol^CVX|0.5|mL^UCUM||00^New admin^NIP001|^Sticker^Nurse^^^^^^^^^^^^^^^^^^^RN|^^^NM9999|||lotnum|20000010|SKB^GlaxoSmithKline^MVX|||CP|A
   RXR|C28161^Intramuscular^NCIT^IM^Intramuscular^HL70162|RT^Right Thigh^HL70163
   OBX|1|CE|64994-7^Eligibility
   Status^LN|12^VQ2^Medicaid^HL70064||||F||19990101||VX40^vaccine level^CDCPHINVS
   OBX|2|CE|30963-3^Vaccine funding source^LN|2|VX50^Public VFC^NIP008|||F||19990101
   OBX|3|CE|30956-7^vaccine type^LN|3|45^Hep B, UF^CVX|||F||19990101
   OBX|4|TS|29768-9^VIS Publication Date^LN|3|19970101|||F||19990101
   OBX|5|TS|29769-7^VIS Presentation Date^LN|3|19990101|||F||19990101

4. Does NMSIIS support bidirectional data exchange?
   a. NMSIIS is capable of Bi-directional data exchange as long as the vendor can supply the correct message format. It is your responsibility to inquire with your vendor if this is a possibility.

5. How can my location participate in Bi-directional data exchange?
   a. Ensure your facility is currently participating in data exchange with NMSIIS. Although, vendors have been informed of this new feature, not all vendors are participating in bi-directional data exchange. Bi-directional participation may require some changes by your vendor. It’s important to inquire with your vendor if there are any costs associated with utilizing the bi-directional capability.

Important questions to ask your vendor:
1. Is our Electronic Health Record system capable of Bi-directional Data Exchange?
2. Is there a cost in acquiring this new feature?
3. Will our system require an upgrade or system configurations to allow us to make these inquiries?
4. Will staff need to be re-trained by the vendor of our Electronic Health Record system?

6. What is Meaningful Use?
   a. Meaningful Use was defined by the use of certified EHR technology in a meaningful manner (for example electronic prescribing); ensuring that the certified EHR technology connects in a manner that provides for the electronic exchange of health information to improve the quality of care.
   b. Meaningful use is an incentive program that must be started with the Medicaid program. We at NMSIIS cannot grant completion of requirements but we can provide attestation documentation that you may turn into the program for review. For additional details you may contact:

      Valorie Vigil  
      Staff Manager 
      NM Medicaid EHR Incentive Program 
      Valorie.Vigil@state.nm.us 
      505-827-1321 

7. Does Data Exchange Automatically deduct from my inventory?
   a. No, data exchange does not automatically deduct from your inventory. In order to properly maintain your inventory totals, you will need to perform a reconciliation at least monthly. If you are VFC provider and need additional assistance with your reconciliation, please contact your assigned VFC regional coordinator.
   
   Note: Our Vendor is working on automating the deduct from inventory feature when a message comes in the form of data exchange. The NMSIIS Data Exchange Coordinator will notify all participating vendors when this is available.

8. What happens if my location is changing their Electronic Health Record (EHR) system?
   a. Contact the NMSIIS help-desk immediately at: 1-800-280-1618 or 505-829-2356 and provide details regarding your system change. The NMSIIS Data Exchange Coordinator will contact you and your new vendor to go over the steps for transitioning to a new Electronic Health Record system. Provide the following information when you call the NMSIIS help-desk:
      i. Provide the name and contact information of your new vendor 
      ii. Provide the name and facility ID of your location 
      iii. Provide the date of when the transition will occur. 
   
   Note: If you fail to notify us that you will be switching vendors, then you will lose your existing data exchange connection with your old vendor. Please give NMSIIS ample time to coordinate with your new vendor to ensure a smooth and seamless transition.