

1. How do I obtain my vaccination records or my child's vaccination record?

- [VaxViewNM](#) is a public portal that allows patients, parents and guardians to access their own vaccination records
- Contact provider's office
- Call the NMSIIS Help Desk Toll Free 1-833-882-6454 to have vaccination record fax to a school or provider's office (an [Authorization to Disclose Health Information](#) must be provided).

2. Is patient consent required to add or share a vaccination record in NMSIIS?

[Senate Bill 58](#) established that NMSIIS is an opt-out system. This means that all immunization information must be entered into NMSIIS unless a parent refuses.

3. What if parents do not want their child's record in NMSIIS?

The parent/guardian must complete a [Decline to Participate in NMSIIS](#) form to choose not to have their child's immunization record in NMSIIS.

4. What is being done to protect the confidentiality of patients?

NMSIIS meets HIPAA privacy and security requirements. Only providers of immunizations will be able to directly edit a patient's vaccination records. When searching for a record, the search criteria requires specific and accurate information and search results will yield a limited number of matches in order to protect patient confidentiality. Each user of NMSIIS will have to sign a User Agreement stating that they understand the confidentiality of NMSIIS data and that they will be penalized if they violate that confidentiality or in any way abuse the information to which they have access. Each user of NMSIIS has to have an individual user account and password. All access to the system and every transaction is recorded and such records can be reviewed and audited.

Certificate of Exemption FAQs:

1. What is required when submitting a Certificate of Exemption?

Completed Certificate of Exemption form

- All fields, including school information, must be completed
- Notary Public must notarize the form

Required information must be included (i.e. physician's affidavit or a written affirmation)

2. How are schools notified of an approved Certificate of Exemption?

It is the parent/guardian's responsibility to ensure that an approved copy of the exemption certificate is filed with the child's school. Additionally, school nurses and administrators can access NMSIIS to view approved exemptions.

3. What communication does the parent/guardian receive from the Immunization Program?

If approved, the parent/guardian will receive a copy of the approved exemption certificate via mail to the address provided on the form. If disapproved, the parent/guardian will receive a copy of the disapproved exemption certificate, a letter identifying the reason for disapproval and a new Certificate of Exemption form via mail to the address provided on the form.

4. Why would a parent/guardian not receive any communication on the status of their Certificate of Exemption?

If the mailing address provided is incomplete or undeliverable.

5. What are common reasons for disapproval?

- Incomplete certificate
- Use of an outdated form – only March 2019 and August 2019 forms will be accepted
- The certificate is not signed and/or dated by the parent/guardian, or the parent/guardian did not sign the certificate on the same date as the date notarized
- The certificate is not notarized
- Missing affidavit, certificate, or written affirmation
 - Requesting a medical exemption without a current affidavit or certificate from a duly licensed physician
 - Providing a written affirmation for exemption based upon religious beliefs

6. What happens after a Certificate of Exemption is disapproved?

A new Certificate of Exemption form will need to be completed and submitted.

7. How quickly are exemptions processed?

Exemptions are processed in the order that they are received.