



NMSIIS Training FAQs



1. Is training available in-person?

Yes. Please contact the NMSIIS Help Desk Toll Free 1-833-882-6454 to discuss scheduling an onsite training opportunity.

2. Is training available online?

Yes, online training can be found on our [Training Page](#).

3. How long do the trainings take?

Depending on the requested level of access to NMSIIS, training can take up to 90 minutes (for full access). Most courses are designed to be no more than 15 minutes with a few as short as 3 minutes.

4. Will I receive a certificate after I complete the NMSIIS training?

Yes. A certificate will be emailed to you after successful completion of the course (minimum score of 80% is required).

5. How often am I required to take the NMSIIS training?

Currently, there are no mandatory recertification requirements. We strongly encourage each NMSIIS user to review online refresher training at least once per year to ensure they are aware of any updates or changes.