

Centennial Care 2.0 Member Information
Developmental Disabilities Waiver, Medically Fragile Waiver, and Mi Via Waiver

Are you using your services by working with your MCO Care Coordinator?

The Human Services Department, Medical Assistance Division, would like to remind you that Care Coordination is an important service provided through your Centennial Care Medicaid insurance company, “Managed Care Organization (MCO)”.

Your Care Coordinator is an important and essential part of your care team. Care coordination is available to all Centennial Care Medicaid members, including individuals receiving home and community-based services under the **Developmental Disabilities waiver, Medically Fragile waiver, and Mi Via waiver** programs.

Care Coordinators work with you and the rest of your care team, including your Case Manager/Consultant, and doctors. Care Coordinators can help you with your Centennial Care healthcare services (such as doctor visits, behavioral health, vision, dental, medical transportation and medications) to ensure services are coordinated and accessible when you need them.

What do Care Coordinators help with?

- Can help you access the right healthcare services you need, such as doctor visits, medical transportation and medications.
- Can talk with you on the phone and face-to-face to find out your healthcare needs (doctor visits, medical transportation and medications).
- Can work with your Case Manager or Consultant to know what healthcare needs you have (doctor visits, medical transportation and medications).
- Is your main point of contact at your Centennial Care MCO.

How do I contact my Care Coordinator, or find out who my Care Coordinator is?

You can contact your MCO’s Care Coordination department:

Blue Cross Blue Shield	1-877-232-5518, and select option 3	www.bcbsnm.com/community-centennial
Presbyterian	505-923-8858 or 505-923-5200	www.phs.org/centennialcare
Western Sky	1-844-543-8996 and press 2	www.westernskycommunitycare.com

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