



# New Mexico Statewide Immunization Information System (NMSIIS) FAQ

## **Q1. What happened to the New Mexico Statewide Immunization Information System (NMSIIS)?**

A. The current version of NMSIIS will be retired at the end of May 2016. All information currently housed in NMSIIS will be migrated to the new immunization registry.

## **Q2. Why is the implementation of a new registry happening?**

A. Our current version of the registry has functionality, maintenance and support issues which has led to the system's inability to perform according to staff and provider expectations.

## **Q3. What does the "Implementation of the new Immunization Registry" mean to me?**

A. The implementation of a new Immunization Registry means: overall improved functionality, access to different levels of reporting, online ordering, a new school module, specifically for school nurses and day care facilities, users will be able to reset their own passwords without having to contact the NMDOH helpdesk; and many more new and improved options.

## **Q4. Will my User Name and Password change?**

A. Your User Name (UN) and Password (PW) will change. You will be assigned a new UN and temporary password to log-in. Once you have logged into the new registry with your temporary password, you will be prompted to create your new password. If you do not log into the registry with-in 30 days of being assigned your temporary password, you will be changed to an "inactive" user. In order to have another temporary password created, you will need to call the help desk at: (800) 280-1618 and submit a help-desk ticket request. **To ensure you don't miss this forthcoming communication, please ensure we have your updated email address. It is never too early to contact us and update your contact information.**

## **Q5. What type of training will providers and staff need for the transition to the new registry?**

A. Training varies for different organizations based on levels and the type of information accessed and/or needed by your specific organization. Throughout the month of May, 2016, NMDOH will offer sixteen (16) different training opportunities around the State. It is highly encouraged that one or more of your staff attend one of these trainings offered. Your organization will be required to attend training and submit a new User and Organization Agreement in order to gain and maintain access to the new registry. **Register early at:** <https://www.surveymonkey.com/r/NFW9DVJ>



## **New Mexico Statewide Immunization Information System (NMSIIS) FAQ**

**Q6. What should manual entry providers and their staff do to prepare for transition to the new registry?**

A. Manual entry providers and their staff will not require any preliminary preparation in order to transition to the new platform. Once the new registry is “live”, the connection to the new platform will be seamless for the provider and their staff. Staff will continue to utilize the same internet link (URL) to connect and will be routed to the new registry automatically.

**Q7. What should Data Exchange providers and their vendors do to prepare for transition to the new registry?**

A. Select providers should plan to test their systems to help ensure and assess readiness. The program will identify “pilot” providers to help us test connectivity and verification of acceptable HL7 messages with the new registries platform. If you are an identified “pilot provider” you will be contacted in early February of 2016.

**Q8. Will there be any costs associated with transitioning to the new registry?**

A. There are no costs associated with transition to the new registries platform, however, NMDOH has no jurisdiction over any other associated costs that the provider may potentially incur should the provider require any type of system upgrades or require technical assistance from their EHR vendor, which are unrelated to the transition to the new platform.