

State General Fund Billing Guidance during COVID-19

State General Fund providers may continue to bill for services as outlined on the individual's current and approved Individual Service Plan (ISP) or Service and Support Plan (SSP) as deemed appropriate in certain circumstances. The SGF scope of service and standards can be modified by DDSD to adhere to the Governor's Public Health Executive Orders and guidance to stay at home.

All SGF services must be provided in the individuals' home until further notice. SGF services may not be billed if services are not rendered. If the scope of service is implemented via teleconference, face to face, and/or videoconferencing, those interactions may continue to be billed, as usual. SGF does not allow for billing of an 80% retainer payment, as it is not included in the Provider Agreement. The amount billed should solely reflect the interactions with the individual in accordance with the person-centered plan and Provider Agreement, or the plan should be adjusted accordingly to meet the individual's needs in lieu of the COVID-19 Pandemic.

If you have questions regarding this guidance, please contact Juanita Salas, SGF Program Manager at juanita.salas@state.nm.us