



New Mexico Applicant Solution

Background Check Result Access

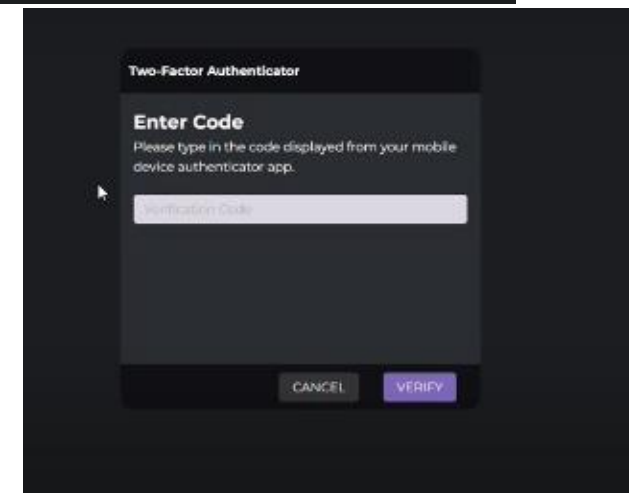
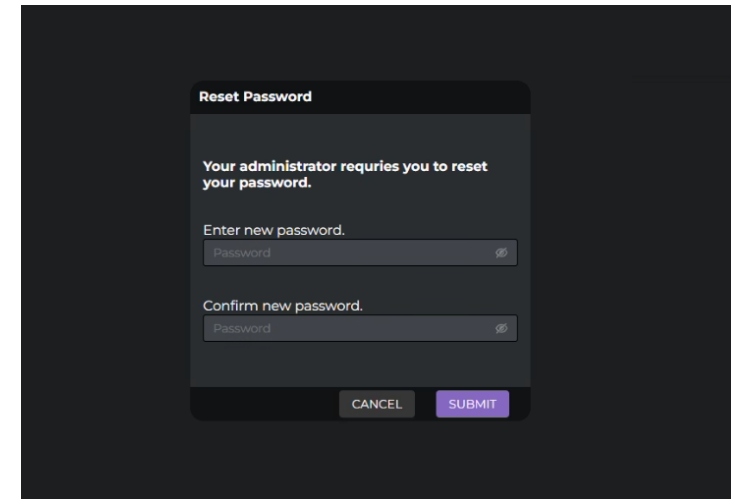
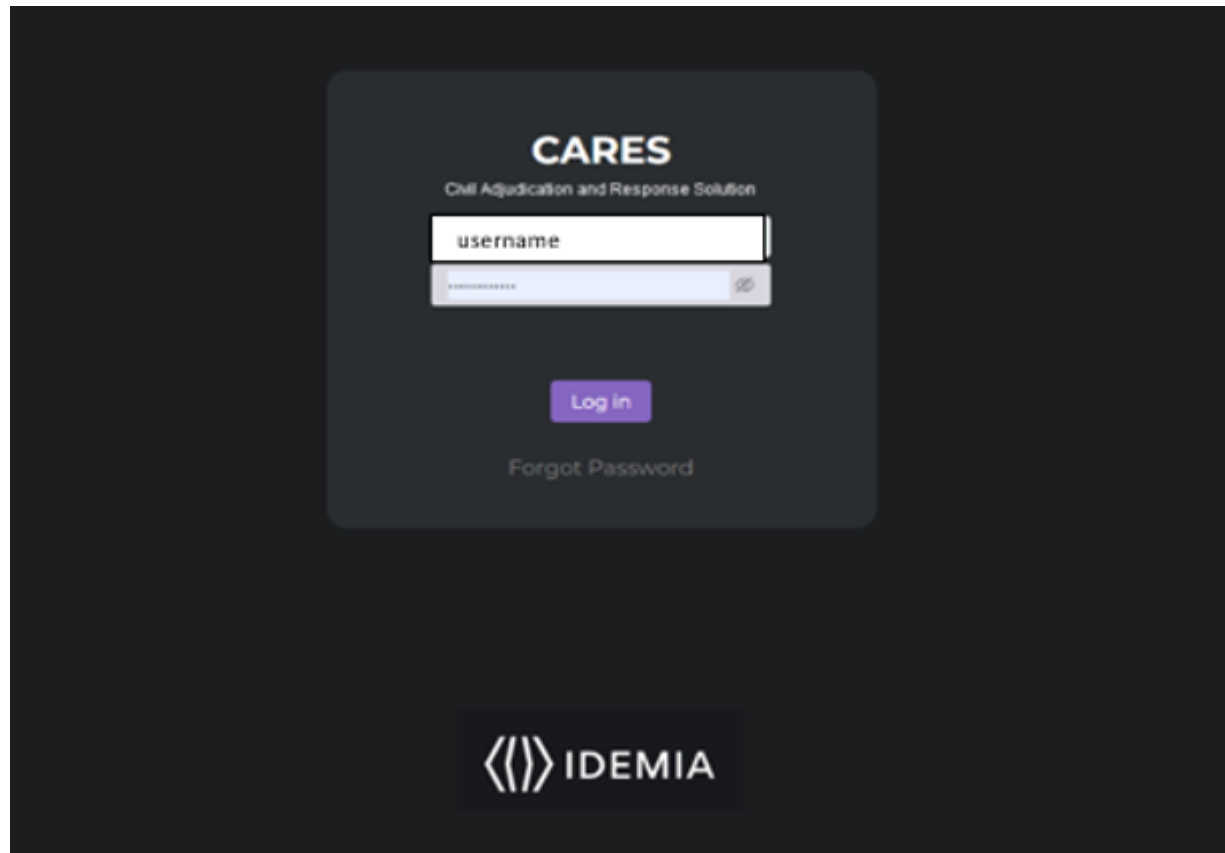
April 2023

Background Check Result Access

- **IDEMIA Civil Adjudication and Response Solution (CARES) for NM Agencies provides access for authorized agency users to applicant record details and viewable results for New Mexico fingerprinting services completed at an IdentoGo® Enrollment Center.**
 - **Web-based solution, accessible with internet access**
 - **Automated Submission Handling**
 - **Configurable processing of fingerprint search results**
 - **Results produced automatically**
 - **Secure access for authorized recipients**
 - **FBI compliant two-factor authentication**
 - **Access to complete transaction status and applicant information**
 - **Variety of applicant and transaction searches available**

CARES

- User Log In and Access
 - Website URL to be provided at solution Go Live



CARES

- Transaction Summary Page

The screenshot displays the CARES Transaction Summary Page. The interface includes a top navigation bar with the CARES logo, a breadcrumb trail for 'TRANSACTION SUMMARY' and 'AGENCY MANAGEMENT', and a 'Logout' button. On the left, there is a 'SEARCH CRITERIA' sidebar with input fields for First Name, Last Name, Status, Transaction Date, Transaction Number, Transaction Type, and Agency, along with 'Save', 'Clear', and 'Search' buttons. Below this is a 'SAVED SEARCHES' section with a 'Delete' button and a 'Search' button. The main area features a table with columns: View, First Name, Last Name, Status, Transaction Date, Transaction Number, Transaction Type, Agency, and Reason Finger Printed. The table contains several rows of transaction data, each with an 'Extend' button. At the bottom, there is a pagination control showing '1' of 12 pages and '1-25 of 276 items'.

View	First Name	Last Name	Status	Transaction Date	Transaction Number	Transaction Type	Agency	Reason Finger Printed
	First Name	Last Name	"Waiting for Manual Adjudication"	04/13/2023	TCN281390-45-AUTO	MAP	MAMORPH00	Firearms
	First Name	Last Name	"Error"	04/13/2023	TCN-Music-98302465-7-AUTO-71258994	NFUF	MAMORPH00	Firearms
	First Name	Last Name	"Error"	04/13/2023	TCN-Music-98302465-7-AUTO-71258994	NFUF	MAMORPH00	Firearms
	First Name	Last Name	"Error"	04/13/2023	3a9f155f-f126-4670-802a-e52215540d96	MAP	SRINTESTING	SRINTESTING
	First Name	Last Name	"Error"	04/13/2023	3a9f155f-f126-4670-802a-e52215540d96	MAP	SRINTESTING	SRINTESTING
	First Name	Last Name			3a9f155f-f126-4670-			

CARES

- **Transaction Summary Page**
 - **Search Criteria Section** - located on the upper left hand side, users can apply, save and run favorite searches to filter the summary results.

SEARCH CRITERIA

First Name

Last Name

Status

Transaction Date
Start date → End date

Transaction Number

Transaction Type

Agency

Save Clear Search

SAVED SEARCHES

Saved Search 1 Delete Search

CARES

- Transaction Summary Page
 - Results Table Section - displays the results of a new or saved search or the default view for the user, including a list of transactions. Users may access the details of the record by clicking on the icon on the left side.

The screenshot displays a web interface for the CARES system. At the top, there is a navigation bar with a 'View' dropdown and several filterable columns: First Name, Last Name, Status, Transaction Date, Transaction Number, Transaction Type, Agency, and Reason Finger Printed. Below the navigation bar is a filter bar with buttons for 'Filter First Na...', 'Filter Last Na...', 'Filter Status', 'Start... End...' (with a calendar icon), 'Filter Transaction N...', 'Filter Transaction T...', 'Filter Agency', and 'Filter Reason Finge...'. The main content is a table with the following columns: an 'Extend' icon (a person with a plus sign), 'First Name', 'Last Name', 'Status', 'Transaction Date', 'Transaction Number', 'Transaction Type', 'Agency', and 'Reason Finger Printed'. The table contains five rows of data. The first row has a status of 'Waiting for Manual Adjudication*'. The second and third rows have a status of 'Error'. The fourth and fifth rows also have a status of 'Error'. The bottom of the page shows a pagination bar with page numbers 1, 2, 3, 4, 5, ..., 12, and a total of 1-25 of 276 items, with 25 results per page.

View	First Name	Last Name	Status	Transaction Date	Transaction Number	Transaction Type	Agency	Reason Finger Printed
	First Name	Last Name	"Waiting for Manual Adjudication"	04/13/2023	TCN281390-45-AUTO	MAP	MAMORPH00	Firearms
	First Name	Last Name	"Error"	04/13/2023	TCN-Music-96302465-7-AUTO-71258994	NFUF	MAMORPH00	Firearms
	First Name	Last Name	"Error"	04/13/2023	TCN-Music-96302465-7-AUTO-71258994	NFUF	MAMORPH00	Firearms
	First Name	Last Name	"Error"	04/13/2023	3a9f155f-f126-4670-802a-e52215540d96	MAP	SRINITESTING	SRINITESTING
	First Name	Last Name	"Error"	04/13/2023	3a9f155f-f126-4670-802a-e52215540d96	MAP	SRINITESTING	SRINITESTING
	First Name	Last Name			3a9f155f-f126-4670-			

CARES

- Applicant Record view
 - Details Section - displays the information included for the selected applicant based on the information submitted with the fingerprints as well as status history.

< CARES > TRANSACTION SUMMARY AGENCY MANAGEMENT Logout

Adelle Laurie Adkins

STATUS	Auto-Adjudication-Record Found	DOB	L	HEIGHT	5'05
AGENCY	MAMORPHOO	POB	MINNESOTA	WEIGHT	123 lbs
TCN	TCN-Music-98302465-7-AUTO-71288994	RACE	White	HAIR COLOR	Blonde
SSN		GENDER	Female	EYE COLOR	Blue

DETAILS

PERSONAL INFORMATION

FIRST NAME	MIDDLE NAME	LAST NAME	SUFFIX
Adelle	Laurie	Adkins	

RESIDENCE ADDRESS: 123 SingSong Street, Music, UK, 12345

PLACE OF BIRTH: MINNESOTA

COUNTRY OF CITIZENSHIP:

RACE: White

GENDER: Female

HEIGHT: 5'05

WEIGHT: 123 Lbs

HAIR COLOR: Blonde

EYE COLOR: Blue

TRANSACTIONAL INFORMATION

UEID	CURRENT STATUS	ORI#	INCOMING TCN
	Auto-Adjudication-Record Found	MAMORPHOO	

TRANSACTION NUMBER	TRANSACTION TYPE	ASSIGNED AGENT	LAST MODIFIED BY
TCN-Music-98302465-7-AUTO-71288994	NFUF		L

STATUS TIMEOUT:

TRANSACTION TIME OUT:

STATUS HISTORY

Status	Status Date
Error	April 13th 2023, 1:02:53 pm
Auto Adjudication	April 13th 2023, 1:02:34 pm
Awaiting Decision	April 13th 2023, 1:01:57 pm

ADJUDICATION DOCUMENTS

Added Date	Decision	File Name
L	Auto-Adjudication-Record Found	Adjudication.pdf

X Close

CARES

- Applicant Record view
 - Results Section - displays the result information received for the selected applicant.

The screenshot displays the CARES Applicant Record view interface. At the top, there is a navigation bar with a back arrow, the text '< CARES >', and two tabs: 'TRANSACTION SUMMARY' and 'AGENCY MANAGEMENT'. A 'Logout' button is located in the top right corner. Below the navigation bar, a profile card for 'Adele Laurke Adkins' is shown on the left, featuring a photo and name. To the right of the profile card, personal details are listed in a grid format:

STATUS	Auto-Adjudication-Record Found	DOB	L	HEIGHT	5'05
AGENCY	MAMORPHOD	POB	MINNESOTA	WEIGHT	123 lbs
TCN	TCN-Music-98302465-7-AUTO-71258994	RACE	White	HAIR COLOR	Blonde
SSN		GENDER	Female	EYE COLOR	Blue

Below the personal details, a sidebar on the left contains three sections: 'DETAILS', 'RESULTS', and 'NOTES'. The 'RESULTS' section is active, showing a 'Final Decision' dropdown menu. Below this, a table displays the results:

Agency	Date	Status
FBI AFIS	04/13/2023 13:02:53	Error
STATE AFIS	04/13/2023 13:01:57	Awaiting Decision

At the bottom of the sidebar, there is a 'Create Redaction' button. The main content area on the right is titled 'ORIGINAL' and contains a large greyed-out redacted area with the text '(response text will be displayed here)'. At the bottom right of the main area, there is a 'Close' button and a 'Save' button.