
TO: Mi Via Participants, Consultants

FROM: Jennifer Rodriguez, Bureau Chief
Community Programs Bureau

RE: Mi Via Outreach to Participants

DATE: April 3, 2020

Due to the recent COVID-19 Pandemic, Consultants will be reaching out to all Mi Via participants on a regular basis. Consultants will be reaching out to each participant on their caseload every other week (once with a monthly/quarterly contact and once with an additional phone call). These calls to participants and their supports are being made to check in and ensure the health and wellness of our participants during this period when New Mexicans have been asked to stay at home, and to identify what needs participants might have. If you have questions or concerns about COVID-19, please refer to the following hotlines and websites:

New Mexicans who report symptoms of COVID-19 infection, such as fever, cough, or shortness of breath, should call their health care provider or the NMDOH COVID-19 hotline immediately (**1-855-600-3453**).

New Mexicans who have non-health-related questions or concerns can also call **833-551-0518** or visit **newmexico.gov**, which is being updated regularly as a one-stop source for information for families, workers and others affected by and seeking more information about COVID-19.

Thank you.