

Date: 4/3/2020

COVID-19 Response Memo #9



From: Jason Cornwell, Acting DOH Deputy Secretary

To: All DDSD Waiver Providers and Stakeholders:

As we all grapple with the COVID-19 pandemic, I would like to communicate the most recent response plans that impact recipients of DD Waiver, Mi Via Waiver and Medically Fragile Waiver and Stakeholders:

1. Resource Website: <https://nmhealth.org/about/ddsd/diro/ddcv/>
2. Should I be tested? <https://cv.nmhealth.org/should-i-get-tested/>
3. Test Portal: <https://cvresults.nmhealth.org/>
4. HSD Portal Page: <https://nmmedicaid.portal.conduent.com/static/covid.htm>
5. Attached is a document from the National Disability Institute that contains information on the relief and economic security benefits available to the disability community as a result of the COVID 19 pandemic.
6. Attached is a document regarding Mi Via Outreach to Participants: Consultants will be reaching out to each participant on their caseload every other week, once with a monthly/quarterly contact and once with an additional phone call. If you have questions regarding this document, please contact Jennifer Rodriguez, Community Programs Bureau Chief at [Jennifer.rodriguez@state.nm.us](mailto:Jennifer.rodriguez@state.nm.us)
7. Attached is a document regarding funding for Staffing of State General Fund (SGF) and DD Waiver Participants During Hospital or Nursing Home Admissions During COVID-19. If you have questions regarding this document, please contact Cheryl Frazine, Bureau of Behavioral Support Chief at [cheryl.frazine@state.nm.us](mailto:cheryl.frazine@state.nm.us)
8. Attached is a document regarding QMB Compliance Surveys during COVID 19. If you have questions regarding this document, please contact Valerie Valdez, Quality Management Bureau Chief at [Valerie.valdez@state.nm.us](mailto:Valerie.valdez@state.nm.us)
9. Attached is a document regarding adjustments being made to the Medically Fragile Waiver Level of Care (LOC) process due to the COVID-19 pandemic. If you have questions regarding this document, please contact Iris Clevenger, Medically Fragile Waiver Program Manager at [iris.clevenger@state.nm.us](mailto:iris.clevenger@state.nm.us)
10. Attached is the March 2020 DD Waiver Therapists Update. If you have questions regarding this document, please use the contact information within the document.

Lastly, should stakeholders have specific questions, concerns, and/or scenarios, contact your Regional Director. The situation is fluid and will evolve. Guidance will be provided accordingly.