

Date: 4/1/2020

COVID-19 Response-Memo #8



From: Jason Cornwell, DDS Division Director  
To: All DDS Waiver Providers and Stakeholders:

As we all grapple with the COVID-19 pandemic, I would like to communicate the most recent response plans that impact recipients of DD Waiver, Mi Via Waiver and Medically Fragile Waiver and Stakeholders:

1. Resource Website: <https://nmhealth.org/about/ddsd/diro/ddcv/>
2. Should I be tested? <https://cv.nmhealth.org/should-i-get-tested/>
3. Test Portal: <https://cvresults.nmhealth.org/>
4. HSD Portal Page: <https://nmmedicaid.portal.conduent.com/static/covid.htm>
5. FIT FAQ Memo
6. Recovery Rebates Fact Sheet- The Arc
7. Developmental Disabilities Waiver: Annual Level of Care and Annual Individual Service Plan and Budget Submissions
8. Mi Via Waiver: Annual Level of Care and Annual Individual Service Plan and Budget Submissions
9. Frequently Asked Questions (FAQs) regarding Retainer Payments for Customized Community Supports (CCS) and Community Integrated Employment (CIE). OT, PT, SLP, BSC are not eligible for retainer payments.
10. Guidance for the Management of COVID-19 in New Mexico HCBS Residential Settings
11. DD Waiver case managers reach out telephonically a minimum of twice per month per individual and as needed. The complete site visit monitoring form should be completed telephonically with the same frequency as current requirements.
12. Regional Office Case Management Coordinators are currently calling Case Management Agency Directors twice per month to offer support and resources as needed. Frequency of calls may be adjusted as determined by need during the pandemic.
13. DDS Staff will also be calling homes of individuals directly to speak with staff and individuals to offer support.