

Stakeholder	Date Contacted	Theme	Notes	Response
Provider	11/7/2018	Rates	Provider offered feedback on Family Living Support rates	PCG listened to feedback and tabled it for further discussions
Provider	11/28/2018	Tools	Provider asked why they haven't received tools yet	PCG emailed the correspondence letter
Provider	11/11/2018	Time study	Provider voiced concerns about Mi Via services participating in the time study	PCG paused the time study due to this feedback
Provider	11/11/2018	Time study	Provider voiced concerns certain services participating in the time study	PCG paused the time study due to this feedback
Rate Study Subcommittee Member; Provider	11/10/2018	Time study	Provider hoped to better understand survey options and noted that the time study was preferable	PCG and DDSD continued to have discussions around options for a time study, survey, or other method to replace a time study
Rate Study Subcommittee Member; Provider	12/4/2018	Time study	Provider hoped to better understand survey options and noted that the time study was preferable	PCG and DDSD continued to have discussions around options for a time study, survey, or other method to replace a time study
Provider	12/6/2018	Time study	Provider hoped to better understand survey options and noted that the time study was preferable	PCG and DDSD continued to have discussions around options for a time study, survey, or other method to replace a time study
Provider	11/2/2018	Rates	Provider asked questions about Family Living under the DD waiver and how it will be captured in the tools	PCG explained how the time study would capture this service.
Provider	11/2/2018	Administrative	Provider asked if there was a way to track who participated in the trainings	PCG noted that you could see who participates based on the WebEx list and the RSVPs received
Rate Study Subcommittee Member; Provider	11/20/2018	Administrative	Provider asked for call-in information for a status meeting	PCG sent the call-in information for the subcommittee status meeting
Provider	11/1/2018	Time study	Provider asked about the delay in the time study	PCG explained that the time study is on hold due to feedback
Rate Study Subcommittee Member; Provider	10/17/2018	Time study	Provider asked if they could share an email to their members for feedback	PCG said they could share the email to elicit feedback
Rate Study Subcommittee Member; Provider	12/19/2018	Time study; rate study overall	Provider expressed concerns with the tools and time study in particular. Provider asked for additional TA trainings to help providers fill out the tools. Provider expressed frustrations with the lack of transparency with PCG and DDSD.	PCG added 3 TA WebEx sessions to help providers fill out the cost report and personnel roster. PCG/DDSD also published communication trackers.
Provider, CFO	12/21/2018	Tools	Provider asked which salaries should be considered administrative and if accounting staff should be listed under "Other Expenses". She also asked about an error in the cost tool	PCG updated the cost tool and corrected the error with the dates. PCG also followed up by email: "For employees who were not on the payroll during the timeframe being examined, these employees should not be included in the cost report. Annual personnel and overhead changes may be addressed through other means in our subsequent analysis. Additionally, as you've suggested below, the family living guardians should not be reported on the personnel roster as they are not taxable employees. These costs and payments will be captured in the cost report survey."
Provider	1/4/2019	Back-Up Documentation	Provider asked which back-up documentation should be submitted.	PCG would like back-up documentation for total revenue for validation. The cost report asks for total revenue in addition to the revenue divided by waiver to capture percentage of total revenue by waiver.
Provider	1/4/2019	Time Study	Provider asked when time study would be starting	PCG paused the time study due to feedback
Provider	1/10/2019	Tools	Provider opened 6 months ago and asked if they should complete the personnel roster	Provider should complete personnel roster but not the cost report.
Provider	1/9/2019	Tools	Provider asked for help filling out the cost tool	PCG is holding 3 TA WebEx sessions to help providers fill out the tools.